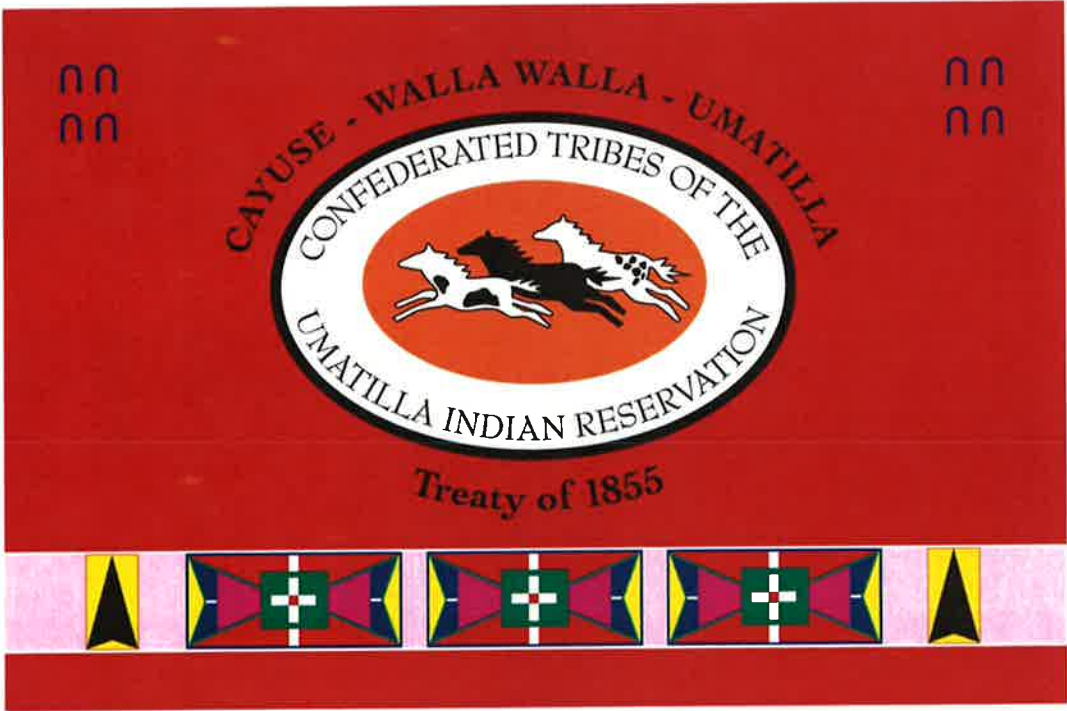


Confederated Tribes of the Umatilla Indian Reservation
COORDINATED PLAN
(Coordinated Human Services - Public Transportation Plan)

3 YEAR PLAN
December 2020



Prepared by:
CTUIR Planning Department-Public Transit Program

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I. INTRODUCTION

The Confederated Tribes of the Umatilla Indian Reservation (CTUIR) Planning Department-KAYAK Public Transit updated their Coordinated Human Services Public Transportation Plan (the Coordinated Plan) to address a combination of regulatory and community goals. The CTUIR is geographically located in northeastern Oregon, specifically within Umatilla County.

The Federal Transit Administration (FTA) and the Oregon Department of Transportation (ODOT) require recipients of FTA Section 5310 program funds and the state's Special Transportation Fund (STF) to engage in a coordinated planning process. The goal is to broaden the dialogue and support coordination between public transportation and human services transportation supporting key target populations: older adults, people with disabilities, students, and people with low income. Projects submitted for FTA and ODOT funding must be included in the Coordinated Plan. The Coordinated Plan must be reviewed every three years and updated every five years. *Although this year is under the review requirement, the introduction of a new funding source, Statewide Transportation Improvement Fund (STIF), has required an update to the plan.*

The Coordinated Plan is intended to focus regional resources on strategies with the greatest benefit to the target populations and the transportation service providers. Identifying critical needs, available resources, and strategies, are all steps intended to create efficiencies, reduce redundancy, and enable high-quality public transportation services. Funds are relatively limited for public transportation in general, therefore it is always important for public transit providers and their partners to make strategic, targeted investments that address critical needs.

The intent of the Coordinated Plan is for it to be a living document identifying needs and investment priorities. KAYAK Public Transit will use the plan to allocate funding and will use the plan to develop and enhance transit services.

II. COMMUNITY CONTEXT

KAYAK Public Transit mainly serves Umatilla County, but connects to Morrow and Union counties in Oregon and the cities of Walla Walla and College Place in Washington. It is proposed to return to Tri-cities/Benton County in the future.

An analysis of Umatilla County's demographic and socioeconomic conditions highlights the transportation needs of community members throughout the county. This includes an in-depth analysis of the needs for older adults, persons with disabilities, students, and individuals with low income.

AREA PROFILE

Umatilla County is located in northeastern Oregon, measures 3,231 square miles, and has a population of approximately 81,160 residents (as of 2019). The county is bordered by the Columbia River (and Washington) to the north, Morrow County to the west, Union and Wallowa Counties to the east, and Grant County to the south. Interstate 84 provides the main east-west transportation artery for the county, while Interstate 82 and Oregon Highway 11 provide connections to points north and U.S. Highway 395 provides connections to points south.

Umatilla County's land area along with the CTUIR contains a significant portion of U.S. State Forest land and much of the county is rural in nature. The county has pockets of small cities and towns, resulting in a population density overall of 25.1 people per square mile, which is considerably higher

than neighboring Oregon counties. The county seat of Pendleton ranks as the second-largest population center in the county.

Figure 2-1 shows population trends from 2010 to 2019 for the county's major population centers. At present, Hermiston ranks as the largest population center. Hermiston has increased its population by surpassing Pendleton, which had previously been the county's largest population center. The city of Umatilla also grew rapidly, surpassing Milton-Freewater with nearly 7,500 residents.

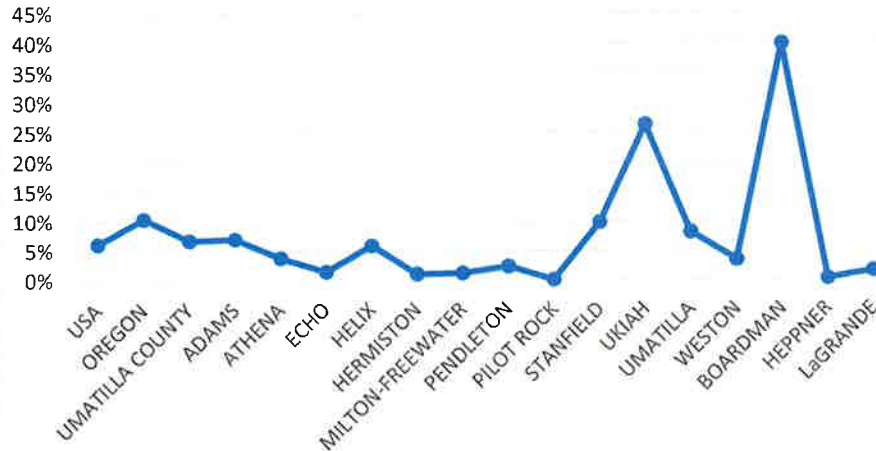
Umatilla County's total population grew by 6% (5,758 residents) between 2010 and 2019. During this time, the population residing in unincorporated areas of Umatilla County decreased by 3 % (701 residents), while the population in Census-Designated Places (defined as population centers that may or may not be incorporated as individual jurisdictions) grew by 13% (6,459). This indicates that growth in Umatilla County is occurring in its population centers – primarily in Hermiston and Umatilla.

Figure 2-1

	SQ MILES	POPULATION	POP/SQ MILE
ADAMS	0.36	375	1041.67
ATHENA	0.57	1170	2052.63
ECHO	0.58	710	1224.14
HELIX	0.13	195	1500
HERMISTON	7.81	18415	2357.87
MILTON-FREEWATER	2	7145	3572.5
PENDLETON	10.52	17020	1617.87
PILOT ROCK	1.47	1505	1023.81
STANFIELD	1.53	2245	1467.32
UKIAH	0.24	235	979.17
UMATILLA	4.63	7470	1613.39
WESTON	0.68	690	1014.71
BOARDMAN	4.17	4505	1080.34
HEPPNER	1.24	1295	1044.35
La GRANDE	4.61	13290	2882.86

Source: Population estimates 2019 - Portland State University

PERCENT INCREASE POPULATION



Percent increase in population from 2010 Census to 2019 population estimates.

STF Agencies

Special Transportation Fund (STF) agencies are counties, transit districts, and Indian Tribes designated by Oregon law to receive state Special Transportation Funds.

STF agencies are designated as “coordinating entities” for the 5310 program and as “lead agencies” for the purpose of adopting the locally developed coordinated public transit-human service plans required by the Federal Transit Administration (FTA). STF Agencies identify projects for funding with a variety of local, state, and federal funds and act to oversee implementation of the local projects. STF agencies may be transit providers, fiscal partners, and/or grant managers.

STF/STIF Consolidation

Oregon State has approved of an STF/STIF consolidation plan. At the end of the next state biennium period, KAYAK Public Transit will consolidate committees to comply with this new plan. STF and STIF funds will be consolidated as well.

STIF Agencies

Oregon State HB2017 Transportation Funding Package established a new dedicated source of funding for improving or expanding public transportation service in Oregon. This new funding source is called the Statewide Transportation Improvement Fund, or STIF. Oregon’s Rail and Public Transit Division, or RPTD, developed programs and policies to implement STIF programs. This funding source is through a new payroll tax of one-tenth of one percent. The funding will be distributed to qualified entities (Counties and federally recognized Indian Tribes) based upon taxes paid within their geographic area, with a minimum amount of \$100,000 per year to each qualified entity. HB2017 allocates the new revenue across four programs. Formula program at 90%, Discretionary program at 5%, Intercommunity at 4%, and ODOT-RPTD will use 1% to create a statewide resource center to assist public transportation providers in rural areas with training, planning and information technology and also fund ODOT administration of STIF. The CTUIR Tribal Planning Department may also apply for additional funds through Umatilla County for their regional transportation services.

Coordinated Planning Requirement

On July 6, 2012, President Obama signed MAP-21, Moving Ahead for Progress in the 21st Century. This legislation took effect in October 2012 replacing the SAFETEA-LU (Safe, Accountable, Flexible, Efficient Transportation Equity Act) of 2005. MAP-21 affirmed Federal Transit Administration requirements to use locally developed coordinated human service and transportation planning to target rural funding and respond to the needs of seniors and individuals with disabilities.

On December 4, 2015, President Obama signed into law the FAST Act, Fixing America's Surface Transportation Act, replacing MAP-21. The law provides long-term funding certainty for transportation to allow governments to move forward with transportation projects, like new highways and transit lines.

(<https://www.transportation.gov/fastact>).

Because these two requirements under MAP-21 and FAST Act are very similar, ODOT, through a policy decision, has designated that the two planning requirements will be jointly managed so that there is only one plan required, and is called the "Coordinated Plan." The STF Agency, which includes the CTUIR, is responsible for ensuring that the plan, originally completed and adopted in 2007, is periodically updated. The Plan is to address a period of ten years with triennial reviews. All projects to be funded with state and federal funds are to be included in the Coordinated Plan. This Coordinated Plan was last reviewed and updated in 2020. The CTUIR Public Transit Program, now KAYAK Public Transit (since 2014), coordinates with neighboring entities and said entities coordinated human service transportation plans, including the newly formed Metropolitan Planning Organization and Sub-Regional Transportation Planning Organization. The CTUIR Planning Director currently serves on the Walla Walla Valley Metropolitan Planning Organization (WWVMPO) Technical Advisory Committee.

The WWVMPO is a bi-state Metropolitan Planning Organization in the Walla Walla Valley area located in southeast Washington and northeast Oregon (east Umatilla County including the City of Milton-Freewater, Oregon). It was formally designated on March 27, 2013 by the Governor of Washington and on April 4, 2013 by the Governor of Oregon. A year earlier the U.S. Census Bureau published the official population numbers for each of the country's urbanized areas (UZAs) and urban clusters. Based on existing federal law urbanized areas with populations greater than 50,000 must either be designated as a new MPO or be incorporated into an existing MPO within one year. The population of the Walla Walla, WA-OR UZA was 55,805 based on the 2010 Census, which includes the cities of Walla Walla and College Place, WA and Milton-Freewater, OR.

The Confederated Tribes of the Umatilla Indian Reservation (CTUIR) Special Transportation Fund (STF) Committee serves as the STF agency and provides the direction and oversight of the special transportation funding allocation, including accountability, reporting, budgeting decisions and general oversight of the program. In 2019, the LPPC Committee has agreed to serve in the capacity of the STF Committee with all of its programs and responsibilities. To develop the Coordinated Plan, input was solicited from neighboring service providers, stakeholders and the general public. For triennial updates, input is solicited from neighboring transit related entities, service providers, stakeholders, and the general public. A public meeting was held on January 18, 2007 for development of the original Coordinated Plan, on March 18, 2009 for the 2009 update, and on May 14 and 15, 2014 for the 2014 update. A public meeting was held April 27, 2017 and April 28, 2017 to receive public comments on the 2017 reviewed plan. Public meetings were advertised and scheduled to be held on March 12th, 18th and 23rd to receive public comments on the 2020 updated plan; however, due to COVID-19 and the Governor's order for social distancing, CTUIR canceled all public meetings during this time. One meeting was held on March 12th and then other meetings were advertised and scheduled for Nov 9th and 12th.

Legal Authority

In 2005, federally recognized Indian tribes in Oregon became eligible to apply for and receive STF funds to provide transportation services. In 2018, federally recognized Indian tribes in Oregon are designated as a *qualified entity*, and as such is eligible to apply for and receive STIF funds. Tribal governments are responsible for allocating funds and administering the programs. Along with the CTUIR STF/STIF Committee, oversight is provided by the CTUIR Public Transit Program, within the Tribal Planning Department. The system not only provides transportation for seniors, people with disabilities and low-income, but also to the general public through transit services.

Umatilla County Special Transportation Fund (STF) History

In addition to the CTUIR Public Transit Program, Umatilla County is also a recipient of ODOT STF funds. The Umatilla County STF Committee oversees the distribution of STF funds to eligible STF recipients such as incorporated cities and non-government service providers. The population of Umatilla County was 75,889 in 2010 (2010 Census). The county seat is in the City of Pendleton located adjacent to and west of the Umatilla Indian Reservation.

There are twelve incorporated cities in Umatilla County that range in population from 235 to 18,415: Adams, Athena, Echo, Helix, Hermiston, Milton-Freewater, Pendleton, Pilot Rock, Stanfield, Ukiah, Umatilla and Weston; and three unincorporated rural communities (Reith, Meacham and Umapine). The Umatilla County Coordinated STF Plan was adopted in 2007 as a plan separate from the CTUIR Plan and is currently being updated. Since Umatilla County and the City of Pendleton are adjacent to the Reservation, there is an overlap of some data as well as coordinated stakeholder meetings. The CTUIR and Umatilla County have separate STF Committee and fund their programs separately; as a result, there are separate Coordinated Public Transportation Plans for Umatilla County and the CTUIR/KAYAK Public Transit.

III. THE CONFEDERATED TRIBES OF THE UMATILLA INDIAN RESERVATION

Tribal History

The CTUIR is one of nine federally recognized Indian tribes in Oregon. Its land base is predominantly located within Umatilla County in northeastern Oregon. The Umatilla Indian Reservation has a land area of about 273 square miles and a current Indian and non-Indian population of approximately 3,027 (2010 Census). There are six unincorporated rural communities within the diminished CTUIR boundary land base with the community of Mission having the highest population with a little over 1,000 residents. These CTUIR unincorporated rural communities are: Cayuse, Gopher Flats, Kirkpatrick, Mission, Riverside and Tutuilla.

Located near the City of Pendleton on the north side of the Blue Mountains, the Umatilla Indian Reservation was established for three Sahaptin-speaking Native American tribes who traditionally inhabited the Columbia Plateau region: the Cayuse, Umatilla, and Walla Walla. The tribes share land and a governmental structure as part of their confederation. The CTUIR was established by a Treaty with the US Government in 1855. CTUIR was united as a single Tribal government in 1949 with the adoption of its Constitution and By-Laws.

At the time of this Plan update there are over 3,130 CTUIR-enrolled Tribal members and approximately 1,600 CTUIR Government and Tribal enterprise employees making CTUIR the largest employer in Umatilla County. CTUIR has grown tremendously over the years and continues to grow and manage a wide variety of complex programs, such as resource management (cultural and environmental), industrial growth, recreation and tourism activities while providing needed services including housing, medical, employment opportunities, social programs, cultural experiences and schooling for the enrichment of their members and community alike.

The CTUIR has resort facilities near Interstate 84, the Wildhorse Resort & Casino, which includes a 10-story hotel (302 rooms), five-screen Cineplex, new, 24-lane bowling alley and food court, an RV Park and 18-hole golf course. Tamástsiikt Cultural Institute, located near the Resort, provides a historical exhibit about the Reservation and the three tribes, as well as exhibits of Native American arts and traditional craftwork. Both the Resort and Cultural Institute have meeting rooms and a conference center. The CTUIR also owns and manages Arrowhead Travel Plaza (truck stop) and Mission Market, both located on the Reservation. In addition, CTUIR owns and manages a 497-acre industrial park and three commercial business parks (Coyote East, Coyote West & Wildhorse Casino with new bowling alley, Hotel, Cineplex, RV Park, 18-hole Golf Course, Tamastslikt Cultural Institute, Arrowhead Travel Plaza and Mission Market) located on the Reservation with a total of 497 acres. Currently, there are eight private businesses located on the Reservation—McDonald’s, Subway, Ruby’s Indian Crafts, Kenworth, DaVita Kidney Center, Mid-Columbia Bus Company, Pioneer Construction and Elizabethan Manor. There are also two government services located on the Reservation—U.S. Fish & Wildlife and U.S. Forestry Service.

The Tribes’ governmental voting electorate is called the General Council which consists of all enrolled Tribal members 18 years of age and older. At the time of this update, there are 2,343 voting General Council members. A nine-member Board of Trustees is elected by the General Council. The Board of Trustees is delegated the full responsibility to direct the day-to-day operations of the Tribal government.

ONE MILLIONTH RIDER



KAYAK Public Transit celebrated its one-millionth rider, a number unsurpassed by any other public transportation service within eastern Oregon counties. This ride was designated in October 2018 and celebrated on November 2, 2018, by raffling off prizes to riders of each of its routes. A special prize was awarded to Jim Youngman as KAYAK’s one-millionth rider (see photo). The press release stated, “The Tribes of the CTUIR have traveled the path and roadways that crisscross our region for thousands of years. The Transit program is an extension of our history and culture as a people who traded far and near. CTUIR also believes in giving back to our community to offer this free service to the public. Jim Youngman writes, “I wish continued success to KAYAK and you can be sure I will always be your #1 ‘millionth’ fan!”

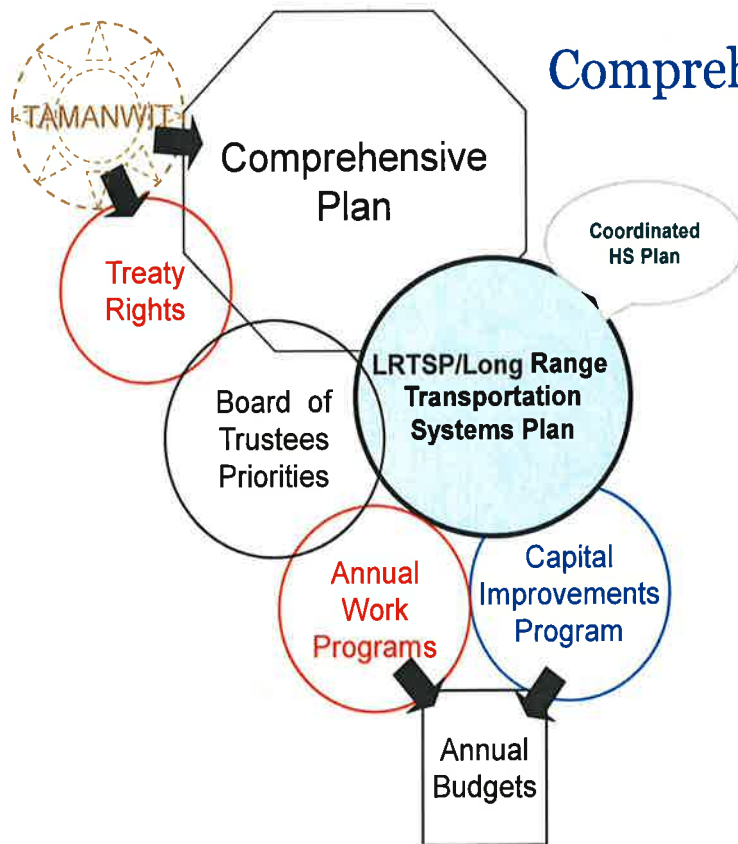
CTUIR’s Vision Statement and Goals for Public Transportation

Vision Statement

“Provide public transportation that meets the needs of residents, employees and visitors to the reservation for access to jobs, administration services, entertainment and other services including health, to and from communities in the region.”

This transportation planning process is the CTUIR’s effort to seek and document public/user and transportation-provider input, through outreach, public meetings and distribution of surveys for agency-provider and user input. *It is anticipated this process will eventually lead to more efficient and affordable coordinated public and private transportation services in order to address the transportation needs of CTUIR residents, Umatilla County, and surrounding communities.*

CTUIR Comprehensive Planning Model



Project Goals

Identify present and future transportation needs of residents, employees and visitors to the reservation and surrounding communities in the region to help enhance their quality of life through more economical means of transportation, access to nearby communities, jobs, services, and increased opportunity to connect with their families living in various locations within our service area.

Identify steps to coordinate existing transportation services and expand services to achieve the shared vision.

Maximize the use of public transportation funds to leverage state, federal and private investments in public transit services.

Specific goals:

1. Enhanced Service: Additional schedule runs on major routes, bus shelters, bus stop signs, upgraded technology, decreased wait times
2. Safety
3. Increased job access for commuters
 - a. Boardman, Hermiston, Stanfield Loop, Tri-Cities, Wa.
4. Create jobs
5. Close rural, regional gaps by connecting transit services in Eastern Oregon and Southeastern Washington
6. Re-establish pre-existing service that was reduced due to decreased funding
7. Expand public transit services east and west

CTUIR Demographic Information

The Confederated Tribes of the Umatilla Indian Reservation are one of the nine federally recognized Indian tribes in Oregon with a 2019 enrollment of 3,131 Tribal members. This includes enrolled members living both on and off the Reservation. Unless otherwise noted, the statistical information in this Plan comes from the US Census Bureau, Census 2010 with updates to Umatilla County and cities within Umatilla County with populations of more than 5,000. Most of these demographic characteristics are based on the Geographic Area “Umatilla Reservation, OR”.

Reservation Population

According to the 2010 US Census, the total number of people (Indians and non-Indians) living on the Reservation was 3,027. Table 1 shows the breakdown of this population by age group and by both the number of individuals and the percentage of the total.

Table 1

Age Groups	< 5	5-9	10-14	15-19	20-24	25-34	35-44	45-54	55-59	60-64	65-74	75-84	85 +
Number	212	219	204	223	182	271	348	474	254	182	267	141	50
Percent	7.0%	7.2%	6.7%	7.4%	6.0%	9.0%	11.5%	15.7%	8.4%	6.0%	8.9%	4.6	1.7%

Source: US Census Bureau, 2010

There were 1,078 occupied households on the Reservation according to the 2010 Census. Of this total, 760 were families consisting of at least two related people living together. Of that total, there were 322 households with individuals 65 years and over. There are 318 non-family households, 107 of which were householders of 65 years or older living alone.

Elder Population

A significant age group addressed by the STF program is senior citizens, in this case, those 65 and older. Table 2 shows the age distribution of the Reservation population compared with that of Umatilla County and the State of Oregon. The percentage of individuals 65 and over is slightly higher on the Umatilla Reservation as compared to the county and the state.

Table 2

	Total Population	0-19	% of Total	20-64	% of Total	65 and over	% of Total
Oregon	4,236,400	1,076,046	25.40%	2,575,731	60.80%	584,623	13.80%
Umatilla County	81,160	23,942	29.50%	46,830	57.70%	10,388	12.80%
Umatilla Reservation	3,027	858	28.30%	1,711	56.6%	458	15.10%

Source: US Census Bureau 2010 for Umatilla Reservation. For State, Counties and Cities with populations more than 5,000, there are 2019 estimated populations with the US Census Bureau.

Persons with Disabilities

Another significant group addressed in the STF program is persons with disabilities. There are several definitions of what constitutes a “disability”. The 2010 Census defines people with disabilities as anyone “with long-lasting physical, mental, or emotional conditions or impede a person from being able to go outside the home alone or to work at a job or business. Table 3 below shows the disabled population on the Reservation as compared to

Umatilla County and the State of Oregon, based on the American Community Survey estimates. Disabled status is determined using only those people 5 years of age and over.

Table 3

Area	Population 5 years and over	Number with Disability Status	Percent with Disability Status
USA	262,246,108	49,746,248	19.00%
Oregon	3,831,074	523,018	13.60%
Umatilla County	75,889	11,184	15.20%
Umatilla Reservation	3,027	529	20.00%

Source: US Census Bureau 2010 for Umatilla Reservation. For State, Counties and Cities with populations more than 5,000, there are 2019 estimated populations with the US Census Bureau.

Lower Income Individuals

There are several ways to describe “low income”. One of these is the number of people living below the designated poverty level as determined by the 2010 Census. Table 4 shows the number and percentage of both families and individuals that were below the federal poverty level in 1999.

Table 4

Area	Number of <u>Families</u> Below Poverty Level	Percent of <u>Families</u> Below Poverty Level	Number of <u>Individuals</u> Below Poverty Level	Percent of <u>Individuals</u> Below Poverty Level
USA	6,620,945	9.20%	38,732,264	11.80%
Oregon	70,032	7.90%	533,786	12.60%
Umatilla County	1,756	9.80%	12,823	15.80%
Umatilla Reservation	92	12%	458	15.80%

Source: US Census Bureau, 2010. USA, Oregon, Umatilla County populations from Portland State University 2019. Individual Poverty Level percentages from US Census Bureau Quick Facts for USA, Oregon and Umatilla County. Family Poverty levels are based upon 2010 census information. Individual Poverty levels are based upon 2019 PSU 2019.

Another measure of economic status is income. The Decennial Census determines the Median Household Income (everyone living in a residence), the Median Family Income (all related people in a residence) and the Per Capita Income.

Table 5

Area	Median Household Income	Median Family Income	Per Capita Income
USA	\$60,293	\$62,982	\$32,621
Oregon	\$59,393	\$48,680	\$32,045
Umatilla County	\$51,887	\$46,680	\$23,464
Umatilla Reservation	\$50,052	\$55,256	\$15,158

Source: U.S. Census Bureau Quick Facts for Median Household Income and Per Capita Income. Median Family and Umatilla Reservation Income based upon 2010 U.S. Census Bureau data.

Summary of Target Population Characteristics

Table 6 summarizes the percentage of target populations in the Tribe, Umatilla County, the state of Oregon and the United States. The number of seniors residing on Reservation lands is higher than the county, state and federal rate. CTUIR residents with disabilities is above county, state and national rates and the percentage of persons living below poverty level on Reservation lands is equal to the county rate and higher than the state and national rates.

Table 6

Area	Total Population	% of State Population	% Persons Aged 65 and Over	% Persons with Disabilities	% Persons Below Poverty Level
USA	328,239,523	N/A	16.00%	9%	12.00%
Oregon	4,236,400	N/A	17.80%	10.10%	12.60%
Umatilla County	81,160	2.00%	15.60%	11.10%	15.80%
Umatilla Reservation	3,027	0.00%	15.10%	20%	15.80%

Source: US Census Bureau, 2010 for Umatilla Reservation. All other information from US Census Bureau, 2019 estimated data.

IV. CTUIR PUBLIC TRANSIT

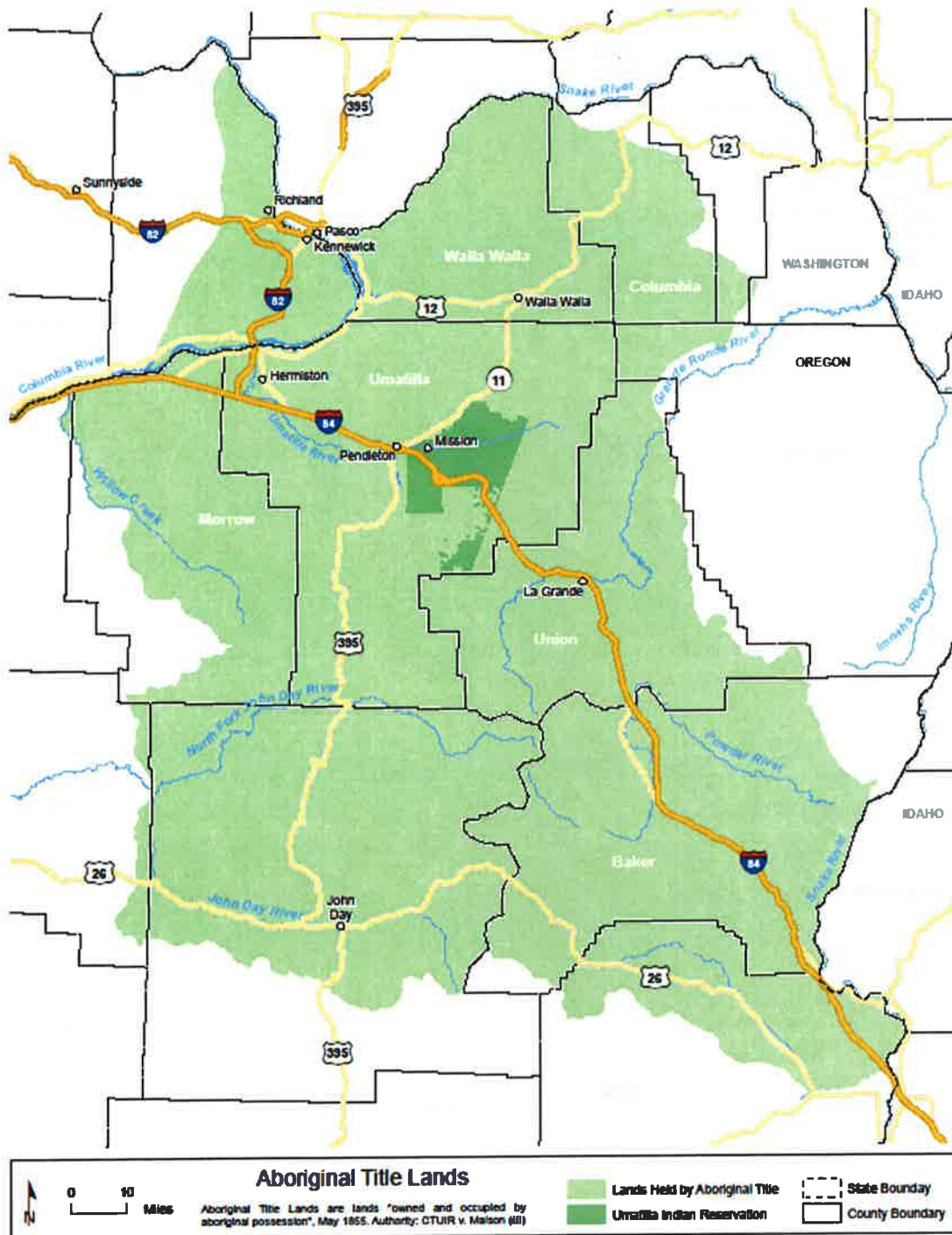
CTUIR Public Transit Systems Operations and Management

The CTUIR Public Transit system is operated and managed by KAYAK Public Transit out of its recently built Transit Center located at 46322 Timine Way. The transit program is funded through a combination of Federal and State grants (including STF and STIF) and CTUIR general funds which are administered by the Tribal Planning Department. The fixed route bus services are currently free to the general public.

Service Area

The Umatilla Reservation totals 172,882 acres, and is located adjacent to the eastern city limits of Pendleton in Umatilla County. Of that total acreage, 90,315 are trust acres (52%), held in trust by the Bureau of Indian Affairs for Individual Indian owners or CTUIR ownership, and 82,567 acres are owned in fee (48%) by Indian and non-Indians. As mentioned in the Tribal History section of this plan, there is a total population of 3,027 (2010 Census) on Reservation lands, including Indians and non-Indians. There are 3,131 enrolled Tribal members who generally reside on the Umatilla Indian Reservation and within the Ceded lands. The CTUIR Public Transit Program provides services throughout the CTUIR Ceded Lands as identified in the Treaty of 1855 through its regional, multi-modal transit system (see map next page).

Aboriginal Title Lands



Below is a chart showing mileage and drive time from the Reservation (Mission, OR) to locations frequented for medical care, employment, shopping or other necessary services.

Mileage and Drive Time of Fixed Route Destinations

From CTUIR (Mission) to:	Mileage One-way	Population	Drive Time One-way
Pendleton	9.7 miles	16,838	15 minutes
Athena	15.9 miles	1,142	20 minutes
Milton-Freewater	27.8 miles	7,110	36 minutes
Adams	10.6 miles	352	16 minutes
Weston	18.7 miles	670	26 minutes
Pilot Rock	22.1 miles	1,514	27 minutes
Stanfield	30.3 miles	2,078	31 minutes
Echo	31.5 miles	706	44 minutes
Umatilla	48.8 miles	7,010	49 minutes
Irrigon (Morrow County)	53.5 miles	1,809	55 minutes
Hermiston	36 miles	17,111	39 minutes
Walla Walla/College Place, WA (urban area)	36.6 miles	31,864/8,884	47 minutes
La Grande(Union County)	46.6 miles	13,048	51 minutes

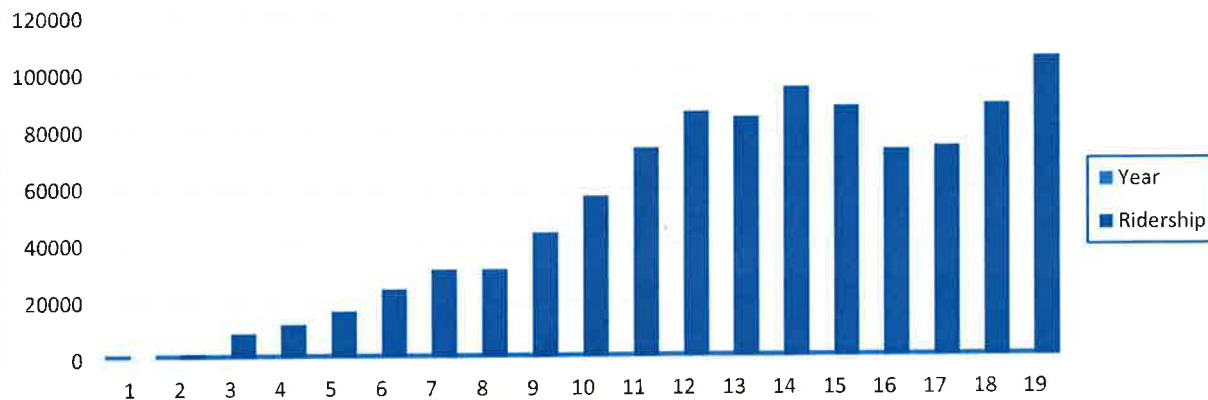
Sources: Google/Google Maps

Service History

Since its inception in 2001 the CTUIR’s transportation services, now KAYAK Public Transit, continue to increase ridership. In 2008, there were approximately 46,918 rides provided by bus transit and taxi voucher transportation services. Below is the CTUIR Public Transit/KAYAK Public Transit – Annual Ridership chart for 2001 through 2019:

KPT Ridership Growth

CPT/KPT RIDERSHIP FIXED-ROUTE GROWTH
YEARS 2001 - 2019



Timeline

- 2001 Begin public transit program.
- 2002 At the start of the CTUIR Public Transit Program, STF funds were used to provide transportation services that solely benefited seniors and people with disabilities. However, the program has continued to grow. Through planning efforts and program evaluation that includes public and stakeholder involvement, additional transportation service needs became known. The program now provides needed transportation services for CTUIR Tribal members living on and off Reservation as well as transportation for the general public; particularly workers employed at CTUIR worksites. This helps to reduce fuel consumption and provides an affordable alternative to private vehicle usage.
- 2008 The CTUIR Transit Program provided a fixed-route commuter bus service, with designated stops, for the general public between the Reservation and the cities of Pendleton, Weston, Athena, Adams, Pilot Rock, unincorporated communities and businesses on the Reservation as well as the City of La Grande in Union County to the east.
- 2009 The CTUIR Public Transit Program expanded its fixed-route commuter bus service in July of 2009, with designated stops, for the general public between the Reservation and the cities of Hermiston, Milton-Freewater and Walla Walla, WA. The expansion to Hermiston created an additional link to what has become a regional transit system with connection in Hermiston to the Tri City Trolley. The Tri-Cities area (cities of Kennewick and Pasco) in the State of Washington has numerous educational and medical facilities, airport, shopping areas and an existing transit network. The expansion to Milton-Freewater and Walla Walla, WA also connects the CTUIR Public Transit system to other transit networks and provides Eastern Oregon citizens with access to the Veterans Hospital and other medical facilities, academic institutions, airport and shopping areas. These routes, established in 2009, now run 3 times daily Monday through Friday with some routes on Saturday as well. A map including the destinations within our regional service area is located on page 9. The total population of cities served by the CTUIR Public Transit Program within the regional service area is 460,692.
- 2009 The CTUIR Planning Department developed and adopted a Paratransit Policy to integrate people of all abilities into public transit and the larger community. To satisfy the requirements of the Americans with Disabilities Act, Paratransit is strictly limited to those individuals who are unable to use the CTUIR Public Transit fixed route bus services due to a disabling condition. Paratransit provides curb to curb services to those individuals unable to board, ride or disembark a fixed route bus. This service is available by application and reservation through the voucher-based taxi program for persons within ¼ mile of the Mission Metro route between the Umatilla Reservation community (Mission) to and from the City of Pendleton.
- 2013-2014 The CTUIR developed a Public Transit Program within the Planning Department and hired a Public Transit Program Manager, a Fleet and Safety Manager, and a Transit Clerk. The Public Transit Program completed building a new Transit Center, including a bus barn and a maintenance shop which began operations January 1, 2014.
- 2014 Rebranded the Public Transit name from CTUIR Public Transit to KAYAK Public Transit.

- 2015-2017 KAYAK Public Transit ended contracted services for all bus routes and took over full operations in November 2015. The CTUIR taxi ticket service ended in 2015. The CTUIR entered into an agreement to operate a local fixed route within the City of Hermiston beginning January 1, 2017.
- 2018-2019 STIF funding source
- 2019-2020 Added two full-time positions – Operation Supervisor and Mechanic.

Trip Data

In 2019, KAYAK Public Transit buses made 105,961 one-way bus trips.

The KAYAK bus system provides a significant cost savings to its users and the natural environment by reducing fuel consumption. The following table shows an estimated annual fuel cost savings the KAYAK Public Transit bus service provided in 2019 and demonstrates how much one person could save on a monthly and yearly basis by using our public transit services five days per week, Monday through Friday for round trips from each area listed under the city category to the KAYAK Transit Hub and back once daily.

The areas we serve are ranked in order of their possible transit savings in miles, gallons of gasoline, and gasoline purchasing for fixed routes within our service area and factoring in average, local gasoline prices with average highway miles (27 miles per gallon).

Estimated 2019 Cost Savings

Data:

	Round Trip Miles	Monthly Miles	Annual Miles	Gallons Saved	Monthly Savings	Annual Savings
Adams	21.2	424	5088	188.4	\$544.60	\$6,535.25
Athena	31.8	636	7632	282.7	\$816.91	\$9,802.88
Hermiston	72	1440	17280	640.0	\$1,849.60	\$22,195.20
Irrigon	107	2140	25680	951.1	\$2,748.71	\$32,984.53
La Grande	93.2	1864	22368	828.4	\$2,394.20	\$28,730.45
McNary	92	1840	22080	817.8	\$2,363.38	\$28,360.53
Meacham	51.6	1032	12384	458.7	\$1,325.55	\$15,906.56
Milton-Freewater	55.6	1112	13344	494.2	\$1,428.30	\$17,139.63
Pendleton	19.4	388	4656	172.4	\$498.36	\$5,980.37
Stanfield	60.8	1216	14592	540.4	\$1,561.88	\$18,742.61
Pilot Rock	44.2	884	10608	392.9	\$1,135.45	\$13,625.39
Tutuilla	9	180	2160	80.0	\$231.20	\$2,774.40
Umatilla	97.6	1952	23424	867.6	\$2,507.24	\$30,086.83
Walla Walla	73.2	1464	17568	650.7	\$1,880.43	\$22,565.12
Weston	37.4	748	8976	332.4	\$960.76	\$11,529.17

\$2.89 AVG Cost/Gallon

27 AVG MPG

Transit Asset Management

Transit assets are defined as tangible items with a purchase price of \$5,000 or more and a useful life of at least one year such as:

- rolling stock (vehicles), maintenance and staff vehicles
- maintenance shop equipment, office equipment, communications equipment, and security/surveillance equipment,
- passenger shelter, signs, buildings

KAYAK Fleet Inventory:






CTUIR Transit Vehicle VIN List							Updated August, 2020			
UNIT	VIN	CAP	ADA	CLASS	NEW	PRICE	YEAR	MAKE	MODEL	BODY
KT4	1FDFE45S29DA25111	14	2	D	Mar. 2010	62,246	2009	Ford	E450 SD	Star Trans
KT8	1C9S2HFS21W535219	28	2	B	Aug. 2013	30,000	2001	Chance	AH28	AH
KT9	1FVACWDU3FHGJ6353	32	2	C	Oct. 2014	130,253	2014	Frnt Liner	M2 106	Champion
KT10	1FVACWDU5FHGJ6354	32	2	C	Oct. 2014	130,253	2014	Frnt Liner	M2 106	Champion
KT11	1FDGF5GY7GEB56891	22	2	C	Mar. 2016	91,908	2016	Ford	F550	Champion
KT12	5WEASC8P3GH453054	30	2	C	Jun. 2016	130,866	2016	Inter.	TC-XL	Star Craft
KT13	1FBVU4XM5HKA03152	13	1	E2	Jan. 2017	56,524	2016	Ford	Transit	TW
KT14	1FBVU4XM7HKA03153	13	1	E2	Jan. 2017	56,524	2016	Ford	Transit	TW
KT15	1FDFE4FS1HDC76036	20	2	D	July. 2018	79,052	2018	Ford	E450 SD	Star Craft
KT16	1FDFE4FS2KDC19013	20		D	Apr. 2019	82,130	2019	Ford	E450 SD	El Dorado
KT17	4UZADRFD3KCLM1428	28		C	May-2019	146,408	2019	Frnt. Liner	S2C	Champion
KT18	4UZADRFD5KCLM1429	28		C	May-2019	146,408	2019	Frnt. Liner	S2C	Champion
KTV1	1D8HN44E09B520686	7	1	E3	May-2009	37,558	2009	Dodge	Caravan	Activan

KAYAK Public Transit Vehicle Replacement Policy:

Oregon Department of Transportation (ODOT) recommended Vehicle Useful Life Standards as applicable to the KAYAK Public Transit Program fleet.

Age or Mileage – Useful Life

Due to the regional rural nature of the service area, vehicles tend to accumulate miles faster but with less wear and tear than with the start/stop pattern of urban environments. Therefore, the above recommended standards are modified to allow for higher mileage accumulation before replacement.

 Vehicle Descriptions and Useful Life Standards						
ODOT Rail and Public Transit Division Category	Approximate GVWR in Pounds	Approximate No. Seats	Approximate Length*	Useful Life Minimum**	Base Price Range	Expected Delivery Time
A: Large, Heavy-Duty Transit Bus 	33,001 and greater	35-40+	35 - 40 feet	12 years or 500,000 miles	\$478,481 - \$497,238	24+ months
B: Medium-Size, Heavy-Duty Transit Bus 	26,001-33,000	25-35	≥ 30 feet	10 years or 350,000 miles	\$139,157 - \$342,304	12-24 months
C: Medium-Size, Medium-Duty Transit Bus & Truck Chassis Cutaway 	17,000-26,000	16-30	> 25 feet	7 years or 200,000 miles	\$104,310 - \$294,050	6-18 months
D: Medium-Size, Light-Duty Bus & Van Chassis Cutaway Bus 	11,000-16,000	12-16	≥ 22 feet	5 years or 150,000 miles	\$72,642 - \$172,304	6-9 months
E 1: Small, Light-Duty Bus E 2: Modified Van E 3: Modified Minivan	8,000-11,000 8,000-11,000 6,000-8,000	10 5	E 1: 20-22 feet E 2/E 3: < 20 feet	4 years or 100,000 miles	\$52,074 - \$122,198 \$42,696 - \$48,450	3-6 months
Small standard vehicle purchases are not allowed using FTA funds and are not included on the ODOT Rail and Public Transit Division Price Agreement contracts. When not using FTA funds, this vehicle type may be found on the Department of Administrative Services statewide contracts. Refer to ORPIN online at: http://orpin.oregon.gov/oper/all/vehicle						
E 4: Van E 5: Minivan E 6: Station Wagon E 7: Sedan	6,000-14,000	3-14	<20 ft.	4 years or 100,000 miles	\$20,000 - \$40,000	1-3 months

*Vehicles 22 feet or longer require at least two ADA stations; vehicles less than 22 feet require at least one ADA station.

**Useful life standards listed are minimums, the actual useful life of your vehicle may be different. Contact your regional transit coordinator to verify actual useful life.

Note: Photos are from ODOT files and are provided as examples only.

Revised 01/28/2020

V. EVALUATION OF EXISTING REGIONAL TRANSPORTATION SERVICES AND RESOURCES

All CTUIR Transportation Means

KAYAK Public Transit Program

The Umatilla Indian Reservation covers approximately 271 square miles with a resident population of over 3,027, including Indians and non-Indians. The KAYAK Public Transit Program is operated and managed by the Public Transit Program Manager within the Tribal Planning Office. This program provides free public transportation for the local community and persons of age and disability and also extends public transportation services to and from outlying cities including La Grande, Milton-Freewater, Hermiston, Irrigon, Umatilla, Echo and Pilot Rock in Oregon, and Walla Walla and College Place in Washington.

2019	TOTAL KAYAK PUBLIC TRANSIT SERVICE DATA												TOTAL
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Revenue Service Miles	35,019	27,380	36,887	38,642	38,618	35,976	37,712	39,696	36,255	40,022	32,421	33,941	432,569
Revenue Service Hours	1,264	1,053	1,358	1,380	1,412	1,303	1,349	1,459	1,295	1,467	1,186	1,245	15,771
Regular Passengers	6,957	4,964	7,485	8,444	8,643	7,689	8,394	8,315	7,798	7,663	6,075	5,801	88,228
Senior & Disabled	997	700	816	806	819	940	1,157	1,207	2,744	722	2,290	2,288	15,486
Students							104	41	455	720	533	394	2,247
TOTAL One-way Trips	7,954	5,664	8,301	9,250	9,462	8,629	9,655	9,563	10,997	9,105	8,898	8,483	105,961

According to the 2010 US Census, 15.1% of Umatilla Indian Reservation residents and 12.8% of Umatilla County residents in this service area are seniors aged 65 and older. Although the US Census Bureau does not have updated data for communities less than 5,000 population, US Census data shows an increase in Umatilla County to 15.6%. It would not be wrong to assume there is an increase in senior population within the Umatilla Reservation as well. It is also estimated that 20.0% of Umatilla Indian Reservation residents are persons with disabilities and 11.1% of Umatilla County residents are persons with disabilities according to the 2010 US Census Bureau data.

KAYAK Public Transit provides general purpose public fixed route, commuter and paratransit services (where applicable) to over 300,000 people in Morrow, Umatilla and Union Counties in Oregon and to Walla Walla County in Washington. The current fleet consists of sixteen (13) vehicles; nine (9) buses, three (3) vans, and a trolley. Additional vehicles will need to be added to the fleet to address the continuing increase in ridership and service area and to meet Fleet Operations and Maintenance Plan requirements ensuring KAYAK Public Transit system quality and safety.

The fixed route bus services run in Hermiston, Mission and Pendleton with commuter routes serving areas that include Adams, Athena, Weston, Milton-Freewater, College Place, Walla Walla (Washington), Pilot Rock, Echo, Stanfield, Hermiston, Irrigon, Umatilla and La Grande. The service between Mission and Pendleton operates six times a day, five days a week. The service between Mission and the other cities operates four times a day, five

days a week and two (2) times a day on Saturdays (except Arrow, Hart & Metro). All routes are currently fare-free.

Paratransit service is available for fixed routes and during the same operating hours of the fixed routes.

The routes are identified as follows: Rocket, Tripper, Metro, Whistler, HART, Hopper, and the Arrow. (Current bus schedules for these routes are posted on the CTUIR website at <https://ctuir.org/departments/tribal-planning-office/kayak-public-transit/>)

Wildhorse Resort and Casino Shuttle

The Wildhorse Resort and Casino (WRC) shuttle service provides varied services to Resort Properties and the Mission Community. WRC has 6 shuttles, 5 that are Handicap ADA. WRC shuttles range between 10 passenger vehicles up to 26 passenger vehicles.

Wildhorse Resort and Casino has three shuttle runs daily. One shuttle provides trips to the Pendleton Airport and Golf Course at Birch Creek. Another shuttle goes to Greyhound, Hamley's, City Hall and Pendleton Convention Center. And yet another serves Mission Market, Senior Center, Whirlwind and Cedars Street. You can find the route days & times online at <https://www.wildhorseresort.com/explore/travel-resources/shuttle-service-info/>

CTUIR Senior Transportation

In addition to the public transportation provided for seniors through Kayak Public Transit, transportation for seniors is also provided by both the Seniors under Yellowhawk Travel Health Center and Elders Advisory Committee. The Senior Program, located on the Umatilla Indian Reservation, provides service for senior and disabled Tribal members. The Program has a 5-passenger, 2020 Jeep Cherokee used for home "meals-on-wheels" deliveries. The Senior Program has 2 additional vehicles, 1994, 9-passenger van with handicap accessibility, and a 2019 Chevrolet Express 11-passenger van, to provide transportation for, shopping, home visits and transportation on Tuesdays and Thursdays. It also provides transportation to and from the Senior Center for meals. The Elders Advisory Committee has two 12-passenger vans and a 14-passenger bus that are used to transport seniors for cultural trips.

Other Public Transportation Opportunities Available within the Service Area

The following is a brief summary of general transportation services provided off-Reservation in the Kayak Public Transit service area. This list was obtained through coordination efforts with area providers and includes services provided by the Kayak Public Transit Program.

Municipalities within Service Area

Adams: Kayak Public Transit provides public transportation to residents with the Whistler bus running four times daily, Monday-Friday and two times daily on Saturday. Other transportation provided by private means only.

Athena, OR: Kayak Public Transit provides public transportation to residents with the Whistler bus running four times daily Monday thru Friday and two times daily on Saturday to the Athena Weston area. Other transportation provided by private means only.

Echo, OR: Kayak Public Transit provides public transportation to residents with the Hopper running two times daily Monday through Saturday. Other transportation provided by private means only. Good Shepherd Health Care System provides needed medical transport to their facilities and its affiliated doctors and services for City of Echo residents on an as-needed/call-in basis.

Helix, OR: Transportation provided by private means only.

Hermiston, OR: Hermiston participates in the Umatilla County STF and STIF programs, and utilizes a private vendor to provide rides for seniors and people with disabilities within city limits. This program is operated on a dial a ride, demand responsive basis.

A new work program is available, Workforce On-demand Ride Cooperative (WORC). This program provides to and from a worker's zip code employment for residents in Stanfield, Hermiston and City of Umatilla. The program operates 18 hours daily, seven days weekly using a punch-card system.

Kayak Public Transit provides public transportation to residents with HART and the Hopper. The HART bus service which operates within the City of Hermiston city limits started January 1, 2017, and runs ten times a day, Monday through Friday. The Hopper runs four times a day Monday through Friday and two times on Saturday making stops in Echo, Stanfield, Hermiston, McNary, Umatilla and Irrigon.

Kayak Public Transit also provides public transportation as a Park & Ride service during the Umatilla County Fair.

Milton-Freewater, OR: Milton-Freewater participates in the Umatilla County STF, STIF and Discretionary Fund Programs and has two public transportation programs. One is a fixed-route, general ridership, commuter bus program that operates five days weekly on Monday through Friday. The bus makes three fixed-route trips daily with local connections through Milton-Freewater and at various shopping areas and medical facilities in College Place and Walla Walla in Washington State. This program is fare-free. The bus program coordinates with Kayak Public Transit to avoid duplication of routes. This bus route also stops at the transit transfer station in Walla Walla, Washington connecting to Valley Transit (Walla Walla, WA), Columbia County Transportation (Dayton, Washington) and Grape Line Bus (connecting to Pasco & Kennewick, Washington).

The other Milton-Freewater program is a dial-a-ride, door-to-door, demand responsive senior and disabled taxi program. Milton-Freewater contracts with a private vendor who provides service to senior and disabled patrons living within the city limits for a fee of \$1 per 1-way trip. This same vendor provides patrons living within a five-mile radius of city center, but not in the city limits, 1-way trips for a fee of \$2. This fee is due to city residents voting and paying a local option tax to help support their public transportation programs. This program has been in existence since 1971.

The City of Milton-Freewater would like to expand current services in both time of service and number of days of service to accommodate job commutes, and to continue coordination efforts in Umatilla County and neighboring Walla Walla County.

The City of Milton-Freewater has 2, 14-passenger mini busses, and one 11 passenger van. Each vehicle has a wheel-chair lift and 2 tie-down stations.

Since the summer of 2009, CTUIR Public Transit, now KAYAK Public Transit, provides transportation to residents with the KAYAK's Whistler bus running four times a day Monday thru Friday between Pendleton-Mission area and the Walla Walla transit transfer station with two stops in Milton-Freewater and twice daily on Saturday.

Pendleton, OR:

The City of Pendleton participates in the STF, STIF, 5311 and Discretionary Fund programs. The City of Pendleton provides transportation to general public, seniors, people with disabilities and low-income individuals. The City of Pendleton runs a demand response dial-a-ride for general public which includes all of the other categories, and taxi tickets for seniors and people with disabilities. The City operates the taxi ticket program all days except holidays for 22 hours a day. The van program operated 7 a.m. to 7 p.m. weekdays, and beginning in February of 2009, the City is expanded to week-end service on Saturdays from 8 a.m. to 5 p.m. and Sundays from 8 a.m. to 2 p.m.

The City of Pendleton transportation programs consists currently of senior/disabled taxi tickets, senior meal site transportation, a daily van service serving the general public, parks and recreation summer inter-park rides, a fixed-route program called Let'er Bus, and an aquatic center summer transport. The services are contracted by Elite Taxi, Inc.

Senior and Disabled Taxi Ticket Voucher Program

The senior and disabled taxi ticket voucher program provides rides within Pendleton and the Urban Growth boundary. The City provides rides to participants who live within seven driving miles of the City of Pendleton boundary and do not live within another transit provider agency's boundary. The taxi service provides rides 7 days a week between the hours of 5 am to 3 am daily except for holidays. The service is provided to citizens 60 years of age or older or disabled individuals. Limited tickets are available dependent on grant funding and are distributed among all participants on a semi-annual basis. The City distributes more tickets than funds are budgeted knowing that there is a historical percentage of unused tickets quarterly. The phone number is (541) 276-8294.

Senior Meal Site Transportation Program

The senior meal site transportation program transports seniors to and from the Pendleton Senior Center five days a week for lunch. This program is on a donation basis only and its scheduled pickups are by phone requests, (541) 276-8294.

Daily Van Service

This service runs weekdays between 7 a.m. and 7:00 p.m. and some weekend hours. It is similar to a dial-a-ride program where the customer calls the taxi service in the business day before to arrange rides for the following day during the hours of operation. Same day requests will be available on a space available basis only to the general public and donations are encouraged. This service runs within the City of Pendleton and the Urban Growth boundary. Call between 9 am and 4 pm to arrange the next day ride, (541) 276-6476.

Aquatic Center Transportation

This summer service is open to the general public. A schedule of pickup times and locations around the City is provided three days a week with return service. Donations are encouraged.

Parks and Recreation Inter-park Transportation

This summer service provides transportation between Pendleton community parks for children to participate in group activities on a prearranged recreation schedule. It also provides Wednesday aquatic center rides through the parks programs. This service primarily is geared towards children but is open to the general public.

Care-Ride

With financial assistance from St. Anthony's, the City of Pendleton provides free taxi service for any person who needs prompt medical attention but does not require the specialized care and immediate response of an ambulance. The individual may call the taxi company at (541) 276-8294 direct for a free ride to the emergency room and back. If a doctor needs to see a patient immediately for a non-routine emergency call, the doctor's office can call to schedule a free ride for the patient to the doctor's office and back.

Let'er Bus Transit

Let'er Bus Transit is a deviated fixed-route bus program that operates for the general public. The routes run two different routes on weekdays, but not on federal holidays. There is a North/East Loop that runs from Walmart to Riverside and back through the North Hill neighborhood. There is a South/West route that runs from Walmart south through McKay, Sherwood and South Hill neighborhoods.

Kayak Public Transit provides transportation to residents with the 'Metro' bus service running six times Monday through Friday within the city limits and provides residents with connections to other cities in the region as well as the Umatilla Indian Reservation.

Pilot Rock, OR: Kayak Public Transit provides transportation to residents with the 'Rocket' bus service running three times a day Monday through Friday.

Stanfield, OR: Transportation provided by private means only within city limits. Good Shepherd Health Care System provides needed medical transport to their facilities and its affiliated doctors and services for City of Stanfield residents on an as-needed/call-in basis.

Since the summer of 2009, CTUIR Public Transportation, now Kayak Public Transit, provides public transportation to residents with the 'Hopper' bus service running four times a day Monday through Friday and two times on Saturday.

Ukiah, OR: Grant County People Mover through a discretionary STIF grant – to provide primarily medical-related transport services in a fixed-route system for the general public, with an emphasis for qualified seniors, disabled persons and Veterans.

Umatilla, OR: Transportation provided by private means only within the city limits. Good Shepherd Health Care System provides needed medical transport to their facilities and its affiliated doctors and services for City of Umatilla residents on an as-needed/call-in basis.

Since the summer of 2009, CTUIR Public Transportation, now Kayak Public Transit provides transportation to residents with the Hopper bus service routes. The Hopper goes to Umatilla four times a day Monday through Friday and two times a day on Saturday.

Walla Walla, WA

The Walla Walla and College Place Urban Area is provided with public transportation by Walla Walla Valley Transit, a Public Transportation Benefit Area. Public transportation services include fixed-route, ADA paratransit (Dial-A-Ride), Flex Routes during evening hours and on Saturday, Vanpool, and the operation of a multimodal transfer center for local and intercity transit providers. Valley Transit services the cities of Walla Walla and College Place and immediate vicinity within the state of Washington. Valley Transit also has a Job Access program that provides work-related trips for people with low incomes. Job Access operates before and after regular daytime services and on days the fixed-route service is closed. During regular daytime service, passengers have access to the regular bus routes. Grape Line provides regional bus service between Walla Walla and Pasco. Both companies charge a fee for service.

Kayak Public Transit provides transportation to residents with the Whistler bus service running four times Monday through Friday and two times on Saturday. This route provides connectivity opportunity for ridership to utilize the Valley Transit and Grape Line services.

Weston:

Weston participates in the Umatilla County STF program to provide primarily medical-related transport services on an as-needed basis for qualified senior and disabled participants through POV/mileage reimbursement.

Kayak Public Transit provides transportation to residents with the Whistler bus service running four times a day Monday thru Friday and two times on Saturdays.

Non-Profit STF Providers and Non-STF Transportation Providers:

Foster Grandparents: Participates in the Umatilla County STF program as a non-profit entity – provides transport services for qualified participants through Privately Owned Vehicle (POV)/mileage reimbursement for this program. The program is available county-wide but only those cities in Umatilla County with volunteer participation.

Good Shepherd Health Care System:

The “CareVan” program provides transportation to and from medical appointments for patients of Good Shepherd Health Care medical facilities and its affiliates. Effective in 2007, Good Shepherd Health Care is a Umatilla County STF provider.

Hermiston Senior Center:

The Hermiston Senior Center mini-bus (accommodating 2 wheelchairs) primarily serves clients within Hermiston city limits. However, transportation services will be provided for clients outside the city limits on an as-needed basis. They provide 2/week meal runs, plus trips, as needed through the Umatilla County STF Program.

CAPECO Transportation Program:

CAPECO (Community Action Program East Central Oregon) provides transportation services via Dial-A-Ride through the CAPECO Transportation Program and is an STF recipient. Dial-A-Ride is a personalized, scheduled, curb-to-curb/door-to-door transportation service. This is a general service and may be used for all transportation needs, including medical and business appointments. This service may also provide trips to social events, visiting friends and shopping. This service has been suspended, but may convene once sustainable drivers can be established.

Riders with the Oregon Health Plan (OHP) and/or Medicaid, the Transportation Program works with the Mid-Columbia Medical Transportation Brokerage/OMAP to provide medical transportation at no cost to the rider. Services are available Monday through Friday, between 8:00am and 5:00pm.

Greyhound Bus Service:

Bus Service is available for the general public. Stations are located in the cities of Pendleton at the Pendleton Market and in Stanfield at the Pilot Travel Center. The service is based on a first-come, first-served basis or can be purchased in advance through a reservation system.

Taxi Service:

Commercial taxi businesses provide transportation services to the general public in and around the major cities in Umatilla County, including the Umatilla Indian Reservation. These taxi providers are based in the communities of Hermiston, Milton-Freewater and Pendleton on a demand-response basis.

Eastern Oregon Regional Airport:

Located in Pendleton, the airport is the only regional airport in northeast Oregon and supports daily commercial flights to Portland for the general public, currently through Boutique Air, as well as facilities for privately-owned aircraft.

Walla Walla Regional Airport:

Walla Walla Regional Airport supports daily commercial flights to Seattle, WA for the general public, currently through Horizon Air, and hosts facilities for privately-owned aircraft.

The Tri-cities Regional Airport:

Located in Pasco, WA, Tri-cities Airport (PSC) is the largest airport in the southeastern Washington and Northeastern Oregon region, and the fourth largest air carrier airport in the state of Washington with connections to eight major hubs. The airport is served by Delta, Alaska Air/Horizon Air, United and Allegiant with flights to Seattle, Portland, San Francisco, Minneapolis/St. Paul, Denver, Salt Lake City, Los Angeles, Las Vegas and Mesa, Arizona.

VI. STAKEHOLDER INVOLVEMENT

Agency and Public Involvement

In preparation for the 2020 update of this plan, the draft updated plan and a transit needs survey was shared on the CTUIR public website, the CTUIR Facebook page, and the CTUIR Twitter feed and was also emailed to contacts from other neighboring agencies and within our service area. The outreach involved organizations and programs that serve seniors, disabled and low-income individuals, as well as veterans. Public Comment card were placed in the KAYAK Public Transit Hub and information was listed online. A total of 56 surveys were returned to KAYAK Public Transit and the results are listed in the appendances of this plan. The public forum for public participation on March 12th, 18th and 23rd for this plan update was advertised in the Confederated Umatilla Journal. A public meeting was held March 12th, but the 18th and 23rd were both postponed due to the COVID-19 virus that shut down communities and businesses across the United States with social distancing efforts of a minimum of six-feet. These important and valuable public meetings were then re-scheduled for November 9th and 12th and advertised in the Confederated Umatilla Journal (CUJ). All meetings were available via video or audio and a draft copy of the plan was posted on CTUIR.org.

The March 12th meeting was held in Mission and was attended by Susan Johnson, Teresa Dutcher and CTUIR employee Dani Schulte, Transportation Planner.

The November 9th public meeting was held both in person in Mission and virtually. Susan Johnson and Teresa Dutcher were in attendance in Mission, and J.D. Tovey, CTUIR Planning Director, Staci Kunz, Umatilla Transit Coordinator, Linda Carter, Pendleton Finance Director, Mark Morgan, Hermiston Assistant City Manager, and Katie Imes, Boardman Transportation Coordinator were all in attendance virtually.

The November 12th public meeting was only held virtually as the general public again was locked down. In attendance were Susan Johnson, Teresa Dutcher, Milton-Freewater Laurel Sweeney Planning Director, Andrea Behringer, Walla Walla Valley Metropolitan Planning Organization (WWVMPO) Director and Timothy Barrett, WWVMPO Assistant Planner.

At this time there haven't been any responses to CTUIR facebook, CTUIR twitter, CTUIR Public Website or via email questions.

Identification of Unmet Needs

Unmet transportation needs of the Umatilla Indian Reservation were identified by reviewing demographic data, operational experience and comments received from stakeholder and public meetings involving human service agencies, transportation providers, cities and the general population.

VII. CTUIR TRANSPORTATION NEEDS SURVEY

During February through March 2020, public surveys were conducted with passengers on each of Kayak's bus routes. A total of 56 surveys were returned to KAYAK Public Transit with the responses in the appendances.

VIII. TRANSPORTATION PRIORITIES, STRATEGIES AND PERFORMANCE MEASURES

In September of 2007, the CTUIR STF Committee developed the following six priorities based on survey summary results, previous transportation meetings and their knowledge of the CTUIR Special Transportation programs. These priorities were also developed from section VII - "Identification of Unmet Needs". In May of 2014 and August of 2017, after input from stakeholders and the public, the following strategies were updated and prioritized in the order shown. In 2020, priorities were discussed at each public meeting and the order of the priorities were not changed after public input.

The 6 Priorities

Maintain Existing Transportation Programs/Levels.

Strategy	Responsible Party	Implementation Schedule	Performance Measure
Continue seeking STF and STIF along with other-transportation funds	CTUIR Tribal Planning/Public Transit Program	Ongoing	Existing program level remains intact.
Seek additional funding opportunities	CTUIR Tribal Planning Office/Public Transit Program	Ongoing	
Provide a quality preventative maintenance program	CTUIR Tribal Planning Office/Public Transit Program	Established 2014 Ongoing	

Improve Outreach

Promote existing CTUIR public transportation program; including media outreach on complaint procedures.

Strategy	Responsible Party	Implementation Schedule	Performance Measure
Incorporate formal complaint procedure and policies in marketing efforts.	CTUIR Tribal Planning/Public Transit Program/CTUIR Communications Department	Ongoing	Developed a form for comments and concerns. Developed a filing and tracking system to record responses to comments and concerns. Provide forms to the general public via social media and website.

Continue to improve outreach and seek opportunities to market public transportation services available to users and potential users.	CTUIR Tribal Planning/Public Transit Program/STF Committee/CTUIR Communications Department	Ongoing	Increased marketing in place: Google Transit, as an example and other social media. Utilize KCUW as a form of public communication regarding the transit program.
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Expand Services and Service Area

Strategy	Responsible Party	Implementation Schedule	Performance Measure
Seek funding and grant opportunities.	CTUIR Tribal Planning/Public Transit Program	Ongoing	Transportation a priority with planning staff and continual meeting with other transit providers and funding providers. Actively participated in HB 2017 and continue active involvement in funding opportunity and process.
Further quantify needs of clients use analysis and develop a plan for expansion	CTUIR Tribal Planning/Public Transit Program/STF Committee	2014 Plan Update	
Collaborate with other transportation providers to better utilize public transportation.	CTUIR Tribal Planning/Public Transit Program/STF Committee	Annually	

Develop a Coordination Mechanism

A coordination mechanism would allow for better utilization of existing public transportation programs county-wide.

Strategy	Responsible Party	Implementation Schedule	Performance Measure
Seek funding and grant opportunities for a coordination position.	CTUIR Tribal Planning/Public Transit Program	Ongoing	

List county providers with service areas for area public transportation users and public.	CTUIR Tribal Planning/Public Transit Program/STF-STIF Committee	2020 Plan Update and Ongoing	Increased funding and collaboration with ODOT and FTA and other transit providers for coordinated public information throughout the region.
Continue to collaborate with other transportation providers.	CTUIR Tribal Planning/Pubic Transit Program/STF Committee	Annually	

Encourage and seek agreements of a single entity within the county to coordinate delivery, marketing and efficiencies of public transportation services.

Strategy	Responsible Party	Implementation Schedule	Performance Measure
Research other successful coordinated single-entity providers and funding availability.	CTUIR Tribal Planning/Public Transit Program	Ongoing	Collaborate for a unified public transportation information system.
Research agreements needed among providers including delivery of coordinated services.	CTUIR Tribal Planning/Public Transit Program/STF Committee	2020 Plan Update and Ongoing	
Collaborate with other transportation providers.	CTUIR Tribal Planning/Public Transit Program/STF Committee	Ongoing	

Promote a general transportation system in Umatilla County and adjacent counties in the region, including CTUIR lands that will service all community, workforce and health service needs.

Strategy	Responsible Party	Implementation Schedule	Performance Measure
Meet with current providers to discuss opportunities.	CTUIR Tribal Planning/Public Transit Program	Ongoing	
Discuss funding and program opportunities with ODOT and FTA	CTUIR Tribal Planning/Public Transit Program	Ongoing	

Collaborate with other STF and transportation providers to better utilize public transportation.	CTUIR Tribal Planning/Public Transit Program	Ongoing	A general transportation system in Umatilla County linking to Union County in Oregon and Benton, Franklin and Walla Walla counties in Washington. Participation in the WWVMPO. Participation in ODOT Region 5 monthly meetings.
Facilitate, complete and maintain a regional transportation system in Umatilla and Union counties in Oregon and Benton, Franklin and Walla Walla counties in Washington that will provide access to regionally located airports, hospitals, Amtrak, Greyhound, neighboring public transportation systems, universities, and community colleges as well as specialized medical and personal services.	CTUIR Tribal Planning/Public Transit Program	Ongoing	

IX. KAYAK SPECIAL TRANSPORTATION PLAN REVIEW AND ADOPTION

Concerning this Coordinated Plan, Oregon Administrative Rule 732-005-0081 (4) states:

“Prior to adopting the Coordinated Plan, the STF Agency will consult with the STF Committee and the public. The purpose of this consultation is to ensure that the Elderly and People with Disabilities, representatives of the Elderly and People with Disabilities, transportation Providers, and other interested parties have the opportunity to review and comment on the proposed plan.”

After STF Committee and public review, information received was then used to identify and update unmet needs with strategies and priorities developed to best meet transportation-related needs for the Kayak Public Transit Program. This information is included in section VII, “Development of Transportation Strategies and Priorities”.

The Special Transportation Fund (STF) Committee reviewed this plan and recommends adoption by the Board of Trustees and also recommend that this plan continue to be reviewed and updated every five years.

“Prior to adopting a STF & STIF Plans, the STF-STIF Agency will consult with the STF-STIF Committee and the public. The purpose of this consultation is to ensure that the Elderly and People with Disabilities, representatives of the Elderly and People with Disabilities, transportation Providers, and other interested parties have the opportunity to review and comment on the proposed plan.”

After the STF-STIF Committee and public review, information received was then used to identify and update unmet needs with strategies and priorities developed to best meet transportation-related needs for the CTUIR Public Transit Program. This information is included in section VII, “Development of Transportation Strategies and Priorities”.

The Special Transportation fund (STF) and Statewide Transportation Improvement Fund (STIF) Committee (same committee) reviewed this plan and recommends adoption by the Board of Trustees and also recommend that this plan continue to be reviewed every three years and updated every five years.

Appendices

Distribution List Receiving Updated Plan and Survey

Outreach Advertisement Sample

Fixed Route Schedules

2020 Needs Survey

A Needs survey was conducted on each of Kayak's bus routes with responses from people actually using the system. The following are the results from 56 surveys:

CTUIR KAYAK PUBLIC TRANSIT – NEEDS SURVEY 2019 TOTAL SURVEYS 56

1. Is there a point you would like to board one of our buses that is not currently on our system design? **YES – 24 NO – 32**
2. Is there a point you would like to exit one of our buses that is not currently on our system design? **YES – 21 NO – 24**

3. Where would you like to go within our service design?

Hermiston 17

Umatilla 16

Irrigon 9

Boardman 9

Walla Walla 17

La Grande 19

Pendleton 30

CTUIR/Wildhorse 20

Tri-Cities 24

4. How many days per week do you use Kayak Public Transit to provide your personal transportation needs?

1 – 4

2 – 4

3 – 9

4 – 10

5 – 16

6 – 7

NOT WEEKLY – 4

5. If using the Kayak bus system currently, how often do you use it?

Daily – 27

Weekly – 24

Monthly – 5

Other – 2

6. Do you use our transit system to connect to other local transportation systems?

YES – 17 NO – 36

Connect to:

CAPECO – 1

Pendleton – 4

Walla Walla Valley Transit – 5

City of Milton-Freewater – 1

Greyhound – 2

City of Walla Walla and then connect to Dayton, WA - 1

7. Which routes do you use (check all that apply)?

HART - 7

HOPPER - 22

ARROW - 16
METRO - 27
ROCKET - 11
TRIPPER - 13
WHISTLER - 17

8. Are you aware of all transportation services available to you?
YES – 42 NO - 14
9. Are you a Veteran? YES – 2 NO - 53
Do you need transportation to a VA Medical Facility?
YES – 0 NO - 2
10. Are you aware that KAYAK Public Transit schedules and other information are available on the Confederated Tribes of the Umatilla Indian Reservation website, Facebook and Twitter? If so, do you use this technology to access information?
YES – 47 NO - 8
11. What is the primary reason you use KAYAK today?
Convenience - 21
Saving money - 15
Environmental benefits - 10
Unable to drive – 20
No personal vehicle available for this trip - 28
12. If this bus service were not available, how would you have made the trip today?
Carpool - 9
Ask for ride - 19
Bike - 2
Walk or personal mobility device - 18
Taxi (Uber) - 7
Would not have been able to make the trip - 26
Other - 6

Distribution List for the CTUIR Special Transportation Plan (Coordinated Human Services Public Transportation Plan)

In addition to emailing the draft updated plan and the survey, the draft updated plan and survey were shared with the public via the CTUIR public website, the CTUIR Confederated Umatilla Journal, the CTUIR Facebook page, the CTUIR Twitter feed, and the East Oregonian.

Email distribution:

<u>Last Name</u>	<u>First Name</u>	<u>Organization</u>
Thomas	Frank	ODOT
Palmquist	Aaron	City of Irrigon
Reeves	Amanda	Community Connections Northeast Oregon
Lamborn	Angela	Harney County
Jones	Angie	People Mover
Imes	Katie	Morrow County
Mackenzie	April	MCOACS
	Joe	Baker City
Umbarger	Darrin	Clearview Mediation
Sweeney	Laurel	City of Milton-Freewater
Dick	Kenton	Burns-Paiute
Carter	Linda	City of Pendleton
Johnston	Lorcinda	Union County
McMurphy	Marci	CAPECO
Morgan	Mark	City of Hermiston
Kunz	Staci	Umatilla County
Pahl	Robert	Umatilla County
Wahlder	Robert	Umatilla County
Barrett	Timothy	WVVMPO
Weckmueller-Behringer	Andrea	WVVMPO
Peters	Angie	Walla Walla Valley Transit
Park	Jim	Cayuse Technologies

Confederated Umatilla Journal

The monthly newspaper of the Confederated Tribes of the
Umatilla Indian Reservation ~ Pendleton, Oregon

March 2020 Section A Volume 28, Issue 3

3 Sections, 68 pages
Published under NWC-5, NCC



KAYAK Public Transit
Hosting **Public Meetings** to discuss updates to their
Coordinated Human Services Transportation Plan

Choose a Date & Time

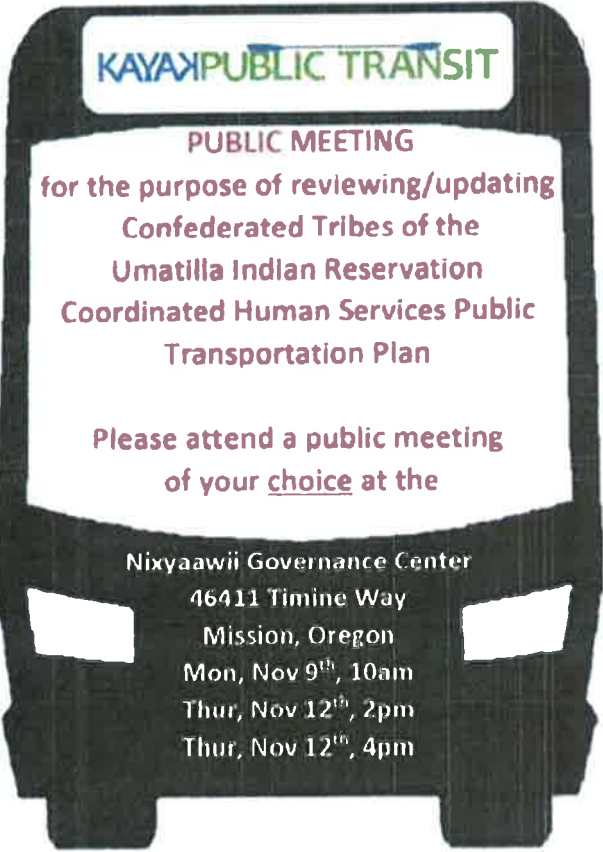
Thursday, March 12th at 10:00am

Wednesday, March 18th at 2:00pm

Monday, March 23rd at 4:00pm

All meetings will be held in the Cayuse/Umatilla Room 102A
Nixyaawil Governance Center
46411 Timline Way in Misslon

8A	Confederated Umatilla Journal	March 2020
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KAYAK PUBLIC TRANSIT

PUBLIC MEETING

**for the purpose of reviewing/updating
Confederated Tribes of the
Umatilla Indian Reservation
Coordinated Human Services Public
Transportation Plan**

**Please attend a public meeting
of your choice at the**

**Nixyaawii Governance Center
46411 Timine Way
Mission, Oregon
Mon, Nov 9th, 10am
Thur, Nov 12th, 2pm
Thur, Nov 12th, 4pm**

Fixed-Route Bus Schedules:

Arrow
(Monday - Friday)
October 1-December 31, 2020



Location	AM	Mid-AM	PM
Kayak Transit Hub (behind Nisyaawii Governance Center)	--	--	4:45 PM
Pendleton Walmart	5:10 AM	9:28 AM	5:00 PM
Pendleton City Hall	5:14 AM	9:32 AM	5:04 PM
Til Taylor Park	5:17 AM	9:36 AM	5:08 PM
Kayak Transit Hub (behind Nisyaawii Governance Center)	--	*9:46 AM	5:17 PM
Wildhorse Resort & Casino	--	9:50 AM	*See below
Arrowhead Travel Plaza	5:33 AM	10:00 AM	*See below
Corwin Lane (Meacham)	5:50 AM	10:18 AM	5:42 PM
Loka Drive (Meacham)	5:52 AM	10:20 AM	5:44 PM
Meacham Store	5:54 AM	10:22 AM	5:46 PM
Adams Ave. & 2nd St. (La Grande)	6:18 AM	10:46 AM	6:10 PM
Eastern Oregon University (Pierre Library/Quidestaf/La Grande)	6:22 AM	10:50 AM	6:14 PM
Arrive La Grande Transit Hub (2204 E. Penn Avenue/La Grande)	6:33 AM	11:05 AM	6:19 PM
Meacham Store	6:58 AM	11:28 AM	6:46 PM
Loka Drive (Meacham)	7:03 AM	11:30 AM	6:48 PM
Corwin Lane (Meacham)	7:05 AM	11:33 AM	6:51 PM
Arrowhead Travel Plaza	7:22 AM	11:53 AM	**7:11 PM
Wildhorse Resort & Casino	--	11:56 AM	7:13 PM
Cayuse Technologies	7:24 AM	--	End
Kayak Transit Hub (behind Nisyaawii Governance Center)	7:28 AM	12:02 PM	--
Til Taylor Park	7:38 AM	12:11 PM	--
Pendleton City Hall	7:43 AM	12:16 PM	--
Pendleton Walmart	7:48 AM	12:21 PM	--
Kayak Transit Hub (behind Nisyaawii Governance Center)	End	12:33 PM	--
Arrowhead Travel Plaza	--	12:37 PM	--
		End	

All Scheduled Times are Arrival and Departure Times

***Connect to LaGrande via Rocket at Wildhorse/5:00 PM ~ Arrowhead/5:02 PM ~ Transfer at Kayak Transit Hub**

***Connect to Mission Area via Metro at 9:56 AM**

****Connect to Pendleton via Metro at 7:17 PM**

Connect to Walla Walla via Whistler at 5:20 PM



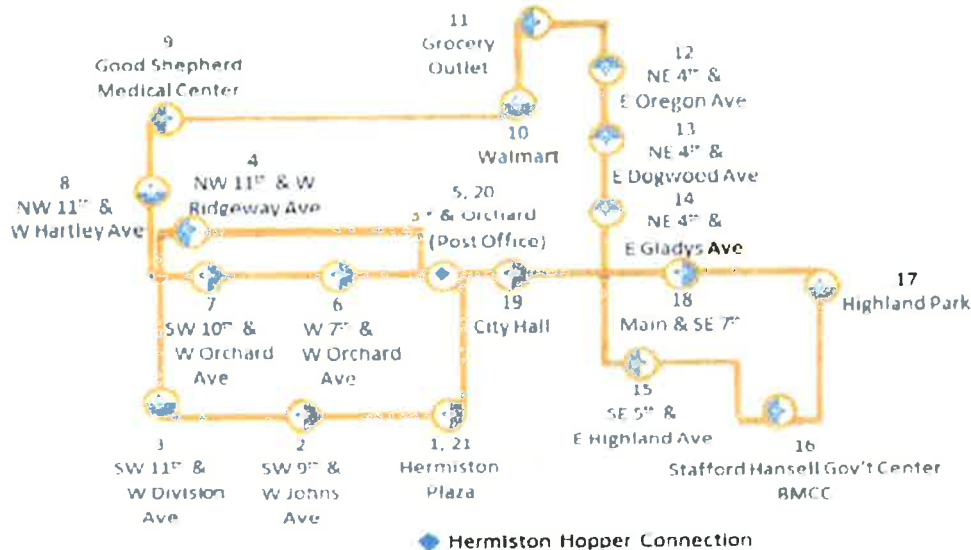
Dispatch Line (541) 429-7519
www.ctuir.org

HART (Hermiston Area Regional Transit)
(Monday - Friday)
October 1 - December 31, 2020



Location	Early AM	RETURN Early AM	AM	RETURN AM	Noon	RETURN Noon	PM	RETURN PM	Evening	RETURN Evening
1 Hermiston Plaza (Near Mallard)	7:00	9:00	9:12	11:12	12:05	2:05	2:55	4:55	5:05	7:05
2 SW 9th & W. Johns Ave.	7:05	8:56	9:17	11:08	12:10	2:01	3:00	4:51	5:10	7:01
3 SW 11th & W. Division Ave.	7:08	8:53	9:20	11:05	12:13	1:58	3:03	4:48	5:13	6:58
4 NW 11th & W. Ridgeway Ave.	7:10	8:50	9:22	11:02	12:15	1:55	3:05	4:45	5:15	6:55
5 SW 3rd & W. Orchard Ave.	7:14	8:47	*9:26	10:59	12:19	*1:52	3:09	4:42	5:19	6:52
6 SW 7th & W Orchard Ave	7:16	8:45	9:28	10:57	12:21	1:50	3:11	4:40	5:21	6:50
7 SW 10th & W. Orchard Ave.	7:17	8:44	9:29	10:56	12:22	1:49	3:12	4:39	5:22	6:49
8 NW 11th & W. Hartley Ave.	7:19	8:41	9:31	10:53	12:24	1:46	3:14	4:36	5:24	6:46
9 Good Shepherd Medical Center	7:21	8:39	9:33	10:51	12:26	1:44	3:16	4:34	5:26	6:44
10 Walmart (located at building front of the building)	7:27	8:33	9:39	*10:45	12:32	1:38	3:27	4:28	5:37	6:38
11 Grocery Outlet	7:32	8:28	9:44	10:40	12:37	1:33	3:27	4:23	5:37	6:33
12 4th & NE Oregon	7:35	8:25	9:47	10:37	12:40	1:30	3:30	4:20	5:40	6:30
13 NE 4th & E. Dogwood Ave.	7:37	8:23	9:49	10:35	12:42	1:28	3:32	4:18	5:42	6:28
14 NE 4th & Gladys	7:39	8:21	9:51	10:33	12:44	1:26	3:34	4:16	5:44	6:26
15 SE 5th & E. Highland Ave.	7:41	8:19	9:53	10:31	12:46	1:24	3:36	4:14	5:46	6:24
16 Stafford Hansell Gov't Center (City of Columbia Park)	7:45	8:16	9:57	10:28	12:49	1:21	3:39	4:11	5:49	6:21
17 BMCC (Bus Station at NE of Columbia Park)	7:46	8:15	9:58	10:27	12:50	1:20	3:40	4:10	5:50	6:20
18 NE 13th & NE Madrona Dr. (Highland Park)	7:49	8:12	10:01	10:24	12:54	1:16	3:44	4:06	5:54	6:16
19 Main & SE 7th	7:52	8:08	10:04	10:20	12:57	1:14	3:47	4:03	5:57	6:13
20 City Hall	7:53	8:06	10:05	10:18	12:59	1:11	3:49	4:00	5:58	6:11
21 SW 3rd & W. Orchard Ave.	7:57	8:04	10:09	10:16	1:02	1:09	3:57	3:58	6:03	6:08
22 Hermiston Plaza (Near Mallard)	8:00	8:00	10:12	10:12	1:05	1:05	3:55	3:55	6:05	6:05
	End	Start	End	Start	End	Start	End	Start	End	Start

Return Schedule is Read From the Bottom Up (Follow Arrows)
 Return Schedule Bus Stops in the Residential Areas Will be on the Opposite Side of the Street
All Scheduled Times are Arrival and Departure Times
 *Connections north to Umatilla, McNary, & Irigon and south to Stanfield, Echo, & Pendleton at 9:26 AM and 1:58 PM
***Connection with the Hopper at Walmart**



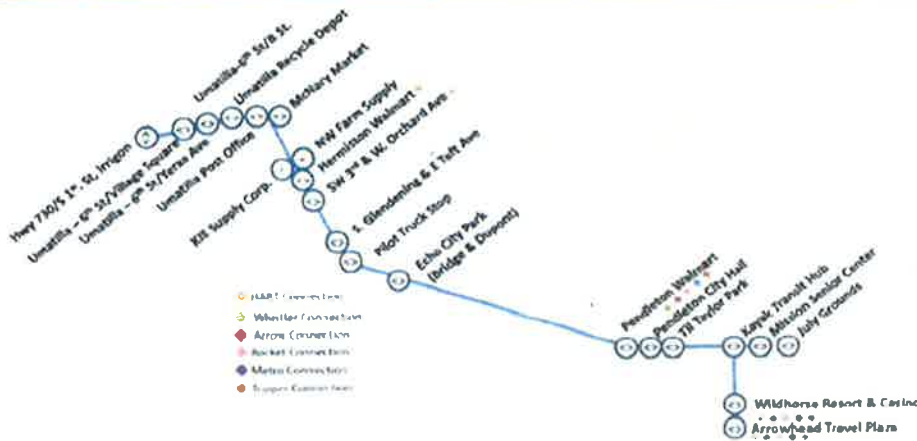
Dispatch Line (541) 429-7519
www.ctuir.org

Hopper
(Monday - Saturday)
October 5-December 31, 2020



Location	AM	Mid AM	Mid PM	PM	Sat AM	Sat PM
Kayak Transit Hub (Behind Niyaaawi Governance Center)	--	8:14 AM	12:39 PM	--	--	--
July Grounds	--	--	12:43 PM	See below	8:30 AM	3:30 PM
Mission Senior Center	--	--	--	--	8:32 AM	3:32 PM
Wildhorse Resort & Casino	--	8:19 AM	12:49 PM	See below	8:36 AM	3:36 PM
Arrowhead Travel Plaza	4:52 AM	8:21 AM	12:51 PM	See below	--	--
Kayak Transit Hub (Behind Niyaaawi Governance Center)	--	--	--	See below	--	--
Til Taylor Park	5:00 AM	8:31 AM	1:01 PM	See below	8:45 AM	3:45 PM
Pendleton City Hall	--	8:35 AM	1:05 PM	See below	8:49 AM	3:49 PM
Pendleton Walmart	5:07 AM	8:41 AM	1:11 PM	5:34 PM	8:51 AM	3:53 PM
Echo City Park (Bridge & Overpass)	--	9:06 AM	1:36 PM	--	9:18 AM	4:18 PM
Pilot Truck Stop	5:30 AM	9:10 AM	1:41 PM	5:57 PM	9:22 AM	4:22 PM
Stanfield/S. Glendening & E Taft Ave	5:35 AM	9:15 AM	1:46 PM	6:02 PM	9:27 AM	4:27 PM
SW 3rd & W Orchard Avenue - To Umatilla	5:46 AM	**9:26 AM	1:58 PM	6:15 PM	9:39 AM	4:39 PM
Hermiston Walmart - To Umatilla	--	9:31 AM	2:03 PM	6:20 PM	9:44 AM	4:44 PM
Northwest Farm Supply - To Umatilla	5:52 AM	9:36 AM	2:09 PM	6:25 PM	9:49 AM	4:49 PM
McNary Market	--	9:44 AM	2:15 PM	6:31 PM	9:55 AM	4:55 PM
Umatilla Recycle Depot	--	9:48 AM	2:21 PM	6:37 PM	10:01 AM	5:01 PM
Umatilla - 6th & B St. (Sam's Stop & Shop)	--	9:52 AM	2:25 PM	--	10:05 AM	5:05 PM
Irrigon - Hwy 730 & S. 1st St. (Bus Shelter)	--	10:00 AM	2:33 PM	--	10:14 AM	5:14 PM
Umatilla - 6th Street/Village Square	--	10:12 AM	2:46 PM	6:39 PM	10:25 AM	5:25 PM
Umatilla - 6th Street/Yerxa Avenue	--	10:13 AM	2:47 PM	--	--	--
Umatilla Post Office	6:01 AM	10:15 AM	2:49 PM	6:42 PM	10:28 AM	5:28 PM
Arrive McNary Market	6:06 AM	10:20 AM	2:54 PM	--	10:33 AM	5:33 PM
Depart McNary Market	6:06 AM	10:33 AM	3:04 PM	--	10:43 AM	5:43 PM
KIE Supply Corporation - To Pendleton	6:14 AM	10:40 AM	3:11 PM	6:50 PM	10:50 AM	5:50 PM
Hermiston Walmart - To Pendleton	6:19 AM	**10:45 AM	3:17 PM	6:54 PM	10:56 AM	5:56 PM
SW 3rd & W Orchard Avenue - To Pendleton	6:24 AM	10:51 AM	3:23 PM	6:59 PM	11:00 AM	6:00 PM
Stanfield/S. Glendening & E Taft Ave	6:35 AM	11:03 AM	3:35 PM	7:10 PM	11:11 AM	6:11 PM
Pilot Truck Stop	6:40 AM	11:08 AM	3:40 PM	7:15 PM	11:16 AM	6:16 PM
Echo City Park (Bridge & Overpass)	--	11:17 AM	3:44 PM	--	11:29 AM	6:29 PM
Pendleton Walmart	7:04 AM	11:17 AM	4:09 PM	7:20 PM	11:45 AM	6:45 PM
Pendleton City Hall	7:07 AM	11:41 AM	4:13 PM	7:42 PM	11:49 AM	6:49 PM
Til Taylor Park	7:11 AM	11:45 AM	4:17 PM	7:46 PM	11:53 AM	6:53 PM
Kayak Transit Hub (Behind Niyaaawi Governance Center)	7:21 AM	--	4:27 PM	--	--	--
Mission Senior Center	End	--	End	--	12:03 PM	7:03 PM
July Grounds	--	--	--	--	12:05 PM	7:05 PM
Wildhorse Resort & Casino	--	--	--	7:56 PM	12:10 PM	--
Arrowhead Travel Plaza	--	11:54 AM	--	End	End	7:10 PM

All Scheduled Times are Arrival and Departure Times unless otherwise noted
 Connector to Hermiston via Rocket at July Grounds/4:55 PM ~ Wildhorse/5:00 PM ~ Arrowhead/5:02 PM ~ Cayuse Tech./5:0
 ~ Kayak Transit Hub/5:10 PM ~ Til Taylor Park/5:19 PM ~ Pendleton City Hall/5:24 PM ~ Transfer at Pendleton Walmart
 *Connect to Hermiston area on HART at 9:26 AM & 10:45 AM Connect to July Grounds, Wildhorse on Rocket at 4:51 PM
 *Connection with Rocket at 5:34PM Connection to July Grounds and Mission area on Metro at 7:46



DISPATCH LINE (503) 427-7223

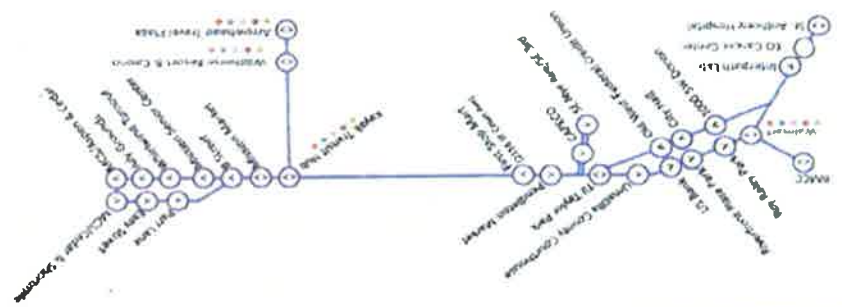
www.ctuir.org



Metro
(Monday - Friday)
October 1-December 31, 2020

AS SCHEDULED TIMES ARE ARRIVAL AND DEPARTURE TIMES

Location	End	Start	End	Start
Keyak Transit Hub (Union Ave/Market Center)	7:05 AM	9:56 AM	4:05 PM	6:52 PM
Mission Senior Center	7:09 AM	10:00 AM	4:09 PM	6:56 PM
Whitward Turnout	7:11 AM	10:02 AM	4:11 PM	6:58 PM
Easy Street	7:15 AM	10:04 AM	4:11 PM	7:00 PM
Shoreline Hl & Cedar	7:18 AM	10:06 AM	4:15 PM	7:02 PM
Aspen & Cedar	7:18 AM	10:09 AM	4:18 PM	7:04 PM
Lily Grounds (Bus Shelter)	7:22 AM	10:10 AM	4:22 PM	7:08 PM
Parrin	7:27 AM	10:13 AM	4:27 PM	7:08 PM
Mission Market	7:27 AM	10:14 AM	4:28 PM	7:10 PM
Keyak Transit Hub (Richard Royman Courthouse Center)	7:35 AM	10:16 AM	4:35 PM	7:14 PM
Mission Market	7:44 AM	10:18 AM	4:44 PM	7:18 PM
Whitward Transit Hub (Richard Royman Courthouse Center)	7:44 AM	10:18 AM	4:44 PM	7:20 PM
CAFFCO Transit Hub (25th/Whitward)	7:44 AM	10:18 AM	4:44 PM	7:20 PM
Taylor Park	7:44 AM	10:18 AM	4:44 PM	7:20 PM
Umatilla County Courthouse (at intersection)	7:46 AM	10:20 AM	4:46 PM	7:22 PM
U.S. Bank (East Avenue SW 100)	7:46 AM	10:20 AM	4:46 PM	7:22 PM
Rowley Plaza (at NW 100th)	7:46 AM	10:20 AM	4:46 PM	7:22 PM
Rowley Park	7:51 AM	10:25 AM	4:51 PM	7:27 PM
Hamilton Convention Center (East Side Station)	7:51 AM	10:25 AM	4:51 PM	7:27 PM
BNCT (East Side Station at NW 100th)	7:51 AM	10:25 AM	4:51 PM	7:27 PM
Walmart	8:08 AM	11:06 AM	5:15 PM	7:51 PM
Interfaith Lab (at NW 20th/Whitward after driveway)	8:08 AM	11:06 AM	5:15 PM	7:51 PM
St. Anthony Hospital	8:08 AM	11:06 AM	5:15 PM	7:51 PM
1001 W. Union - (at NW 100th)	8:08 AM	11:06 AM	5:15 PM	7:51 PM
City Hall	8:20 AM	11:18 AM	5:27 PM	8:03 PM
Old West Federal Credit Union	8:22 AM	11:20 AM	5:29 PM	8:05 PM
SE New Avenue/5th	8:24 AM	11:22 AM	5:31 PM	8:07 PM
Arrowhead Transit Plaza	8:24 AM	11:22 AM	5:31 PM	8:07 PM
Whitward Resort & Casino	8:24 AM	11:22 AM	5:31 PM	8:07 PM
Keyak Transit Hub (East Side Station at NW 100th)	8:24 AM	11:22 AM	5:31 PM	8:07 PM
Mission Market	8:24 AM	11:22 AM	5:31 PM	8:07 PM
B Street	8:27 AM	11:25 AM	5:34 PM	8:10 PM
Mission Senior Center	8:28 AM	11:26 AM	5:35 PM	8:11 PM
Whitward Turnout	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Easy Street	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Shoreline Hl & Cedar	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Aspen & Cedar	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Lily Grounds (Bus Shelter)	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Parrin	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Mission Market	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Keyak Transit Hub (Richard Royman Courthouse Center)	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Mission Market	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Keyak Transit Hub (Richard Royman Courthouse Center)	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Mission Market	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Keyak Transit Hub (Richard Royman Courthouse Center)	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Mission Market	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Keyak Transit Hub (Richard Royman Courthouse Center)	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Mission Market	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Keyak Transit Hub (Richard Royman Courthouse Center)	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Mission Market	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Keyak Transit Hub (Richard Royman Courthouse Center)	8:31 AM	11:29 AM	5:38 PM	8:14 PM
Mission Market	8:31 AM	11:29 AM	5:38 PM	8:14 PM



Dispatch Line (541) 429-7519

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Mission Express

(Monday - Friday)

October 1-December 31, 2020



Location	Time
Kayak Transit Hub (behind Nixyaawii Governance Center)	11:05 AM
Aspen & Cedar	11:10 AM
July Grounds	11:12 AM
Mission Senior Center	11:14 AM
Kayak Transit Hub (behind Nixyaawii Governance Center)	11:18 AM
Til Taylor Park	11:28 AM
U.S. Bank (Court Avenue & SW 1st. St.)	11:31 AM
Arrive Pendleton Walmart	11:35 AM
Depart Pendleton Walmart	12:35 PM
Old West Federal Credit Union	12:39 PM
Til Taylor Park	12:44 PM
Kayak Transit Hub (behind Nixyaawii Governance Center)	12:53 PM
Mission Senior Center	12:58 PM
July Grounds	1:00 PM
Aspen & Cedar	1:02 PM
	End

All Scheduled Times are Arrival and Departure Times unless otherwise noted

Noon Route – Mission Express, Rocket, and Tripper (Same bus for all three areas)



Dispatch Line (541) 429-7519

www.ctuir.org

Rocket
 (Monday - Friday)
 October 1-December 31, 2020



Location	AM	Mission Express	PM
Kayak Transit Hub (behind Nixyaawii Governance Center)	--	11:05 AM	4:51 PM
Aspen & Cedar	--	11:10 AM	--
July Grounds	--	11:17 AM	4:55 PM
Wildhorse Resort & Casino	--	--	5:00 PM
Arrowhead Travel Plaza	--	--	5:02 PM
Cayuse Technologies	--	--	5:05 PM
Mission Senior Center	--	11:14 AM	--
Kayak Transit Hub (behind Nixyaawii Governance Center)	6:05 AM	11:18 AM	*5:10 PM
Til Taylor Park	6:14 AM	11:28 AM	5:19 PM
Pendleton City Hall	6:17 AM	--	5:24 PM
U.S. Bank (Court Avenue & SW 1st. St.)	--	11:31 AM	--
Pendleton Walmart	6:22 AM	11:35 AM	**5:29 PM
Pilot Rock Community Pavilion	6:42 AM	11:55 AM	5:49 PM
BMCC (bottom of hill/bus shelter)	--	12:18 PM	--
Pendleton Walmart	7:02 AM	12:23 PM	6:09 PM
Kayak Transit Hub (behind Nixyaawii Governance Center)	End	End	6:24 PM
			End

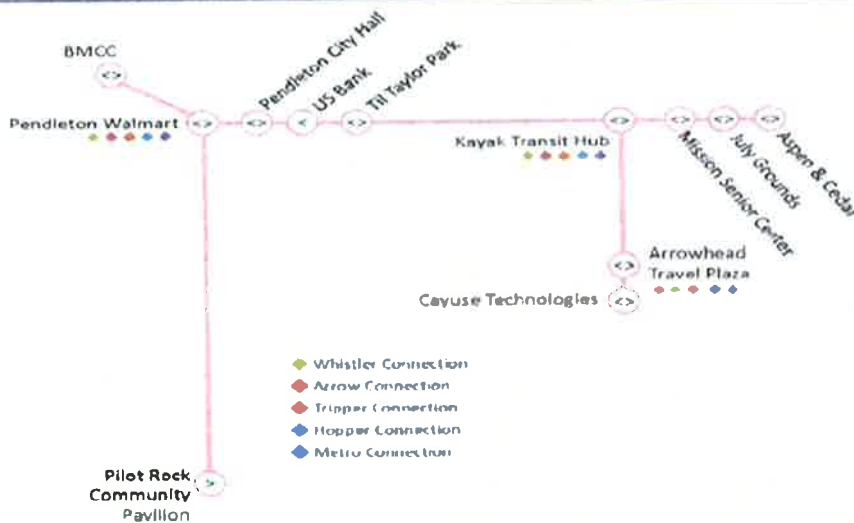
All Scheduled Times are Arrival and Departure Times

*Connect to LaGrande via Arrow at 5:17 PM Via Mission Express to Pilot Rocket

*Connect to Walla Walla via Whistler at 5:20 PM

**Connect to Hermiston via Hopper at 5:34 PM

Noon Route -- Mission Express and Rocket (Same bus)



Dispatch Line (541) 429-7519
www.ctuir.org

**Tripper
(Monday - Friday)
October 1-December 31, 2020**

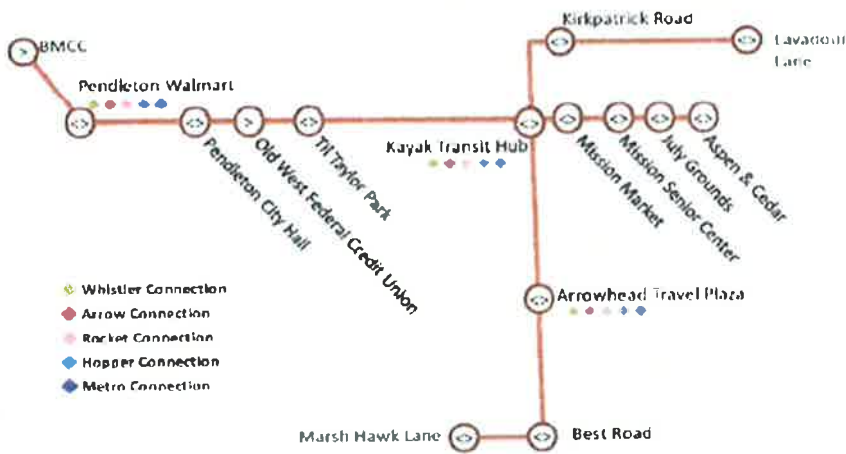


Location	AM	Mission Express	PM
Kayak Transit Hub (behind Nixyaawi Governance Center)	--	--	3:29 PM
July Grounds	--	--	3:33 PM
Mission Market	--	--	3:36 PM
BMCC (Bus Shelter/Bottom of the Hill)	--	--	3:53 PM
Pendleton Walmart	7:02 AM	12:35 PM	3:57 PM
Pendleton City Hall	7:06 AM	--	4:02 PM
Old West Federal Credit Union	--	12:39 PM	--
Til Taylor Park	--	12:44 PM	4:06 PM
Kayak Transit Hub (behind Nixyaawi Governance Center)	--	12:53 PM	--
Mission Senior Center	--	12:58 PM	--
July Grounds	--	1:00 PM	--
Aspen & Cedar	--	1:02 PM	--
Kirkpatrick Road	--	1:10 PM	--
McKinley Lane /Lavadour Lane	--	1:11 PM	--
Best Road / Motanic Road	7:17 AM	1:26 PM	4:20 PM
Arrowhead Travel Plaza	7:28 AM	*1:34 PM	4:31 PM
Kayak Transit Hub (behind Nixyaawi Governance Center)	7:32 AM	1:39 PM	--
Mission Senior Center	7:34 AM	End	--
July Grounds	7:36 AM	--	--
Kirkpatrick Road	7:42 AM	--	4:44 PM
McKinley Lane /Lavadour Lane	7:44 AM	--	4:46 PM
Kayak Transit Hub (behind Nixyaawi Governance Center)	7:49 AM	--	4:51 PM
	End		End

All Scheduled Times are Arrival and Departure Times

Via Mission Express to Tripper ***Connect to Pendleton via Metro at 1:41 PM**

Noon Route -- Mission Express and Tripper (Same bus)



Dispatch Line (541) 429-7519
www.ctuir.org

Whistler
 (Monday - Saturday)
 October 1-December 31, 2020



	AM	Mid AM	Mid PM	PM	Sat AM	Sat PM
Kayak Transit Hub (behind Nanyassak Governance Center)	4:11 AM	8:31 AM	1:12 PM	See below	9:00 AM	4:00 PM
Til Taylor Park	4:42 AM	8:42 AM	1:23 PM	See below	9:04 AM	4:04 PM
Pendleton City Hall	4:46 AM	8:46 AM	1:28 PM	See below	9:04 AM	4:04 PM
Pendleton Walmart		8:51 AM	1:33 PM	See below	9:10 AM	4:10 PM
Arrowhead Travel Plaza	4:58 AM	9:03 AM	1:45 PM	See below	9:20 AM	4:20 PM
Wildhorse Resort & Casino	--	9:05 AM	1:47 PM	See below	9:23 AM	4:23 PM
Cayuse Technologies	--	--	--	See below	--	--
Kayak Transit Hub (behind Nanyassak Governance Center)	--	--	1:50 PM	5:20 PM	--	--
Adams Post Office	5:15 AM	9:22 AM	2:07 PM	5:36 PM	9:40 AM	4:40 PM
Century Link (Across from Athena Post Office)	5:23 AM	9:30 AM	2:15 PM	5:45 PM	9:49 AM	4:49 PM
Weston/S. Franklin St.	5:31 AM	9:38 AM	2:23 PM	5:53 PM	9:56 AM	4:56 PM
Smith's Frozen Foods	5:34 AM	9:41 AM	2:26 PM	5:55 PM	--	--
Milton-Freewater Fry's True Value (Bus shelter)	5:50 AM	9:57 AM	2:42 PM	6:09 PM	10:10 AM	5:10 PM
Milton Freewater Sinclair Station (Next to bus stop)	--	--	2:47 PM	6:13 PM	--	--
College Place Walmart	6:00 AM	10:08 AM	2:54 PM	6:21 PM	10:23 AM	5:21 PM
Andy's Laundromat	6:04 AM	10:13 AM	3:00 PM	6:25 PM	10:26 AM	5:26 PM
Arrive Walla Walla Transit Hub	6:14 AM	10:24 AM	3:11 PM	6:36 PM	10:40 AM	5:40 PM
Depart Walla Walla Transit Hub	6:14 AM	10:29 AM	3:11 PM	6:41 PM	10:40 AM	5:40 PM
College Avenue & 10th St. (Across from Andy's Laundromat)	6:22 AM	10:40 AM	3:22 PM	6:49 PM	10:50 AM	5:50 PM
College Place Walmart	6:26 AM	10:45 AM	3:25 PM	--	10:52 AM	5:52 PM
Stalene Community Church	6:32 AM	--	3:30 PM	6:55 PM	--	--
Milton Freewater Fry's True Value (Bus shelter)	6:39 AM	10:56 AM	3:38 PM	7:01 PM	11:05 AM	6:05 PM
Smith's Frozen Foods	6:51 AM	11:08 AM	3:50 PM	7:14 PM	11:15 AM	6:15 PM
Weston/S. Franklin St.	6:53 AM	11:10 AM	3:52 PM	7:16 PM	11:17 AM	6:17 PM
Athena Post Office	7:01 AM	11:18 AM	4:00 PM	7:24 PM	11:24 AM	6:24 PM
Adams Post Office	7:09 AM	11:26 AM	4:08 PM	--	11:32 AM	6:32 PM
Wildhorse Resort & Casino	--	--	--	--	11:50 AM	--
Til Taylor Park	--	--	--	7:48 PM	12:02 PM	6:50 PM
Pendleton City Hall	--	--	--	***7:52 PM	12:06 PM	6:54 PM
Pendleton Walmart	--	--	--	7:57 PM	12:10 PM	7:00 PM
Kayak Transit Hub (behind Nanyassak Governance Center)	7:25 AM	--	**4:23 PM	End	End	--
Wildhorse Resort & Casino	7:30 AM	11:42 AM	End	--	--	--
Arrowhead Travel Plaza	--	End	--	--	--	7:15 PM
Cayuse Technologies	7:33 AM	--	--	--	--	End
All Scheduled Times are Arrival and Departure Times unless otherwise noted						
Connect to Walla Walla via Arrow at Walmart/3:00 PM ~ City Hall/3:04 PM ~ To Taylor Park/3:08 PM ~ Transfer at Kayak Transit Hub						
Connect to Walla Walla via Rocket at Wildhorse/3:00 PM ~ Arrowhead/3:02 PM ~ Cayuse Technologies/3:05 PM ~ Transfer at Kayak Transit Hub						
*Connect to Pendleton via Metro at 7:25 AM						
**Connect to Arrowhead & Pendleton area via Metro at 4:25 PM						
***Connect to Wildhorse & Milton area via Metro at 8:08 PM						

