



Service Animal Policy

Service animals that have been trained to perform a specific task to assist with a disability are welcome aboard. Under the Americans with Disabilities Act, Kayak Public Transit can ask if your animal is a service animal, and what task your animal has been trained to do for you. Your animal must:

- Be individually trained to do work or perform a task related specifically to your disability;
- Be on a leash, under voice command if your disability prevents the use of a leash, or be in a container (birds, reptiles, amphibians, and rodents must be kept within an enclosed carrier or container);
- Be under your control so as not to present a threat to the safety of other passengers, services animals, or Kayak Public Transit employees;
- Lay at your feet or in your lap, but not in the aisle or on the seat;
- Not act aggressively toward or interact with other people or other animals;
- Not interfere with the work of other service animals, thereby presenting a threat to the safety of that service animal's handler; and
- Be reasonably clean and groomed.

Pets are welcome aboard all Kayak Public Transit buses and stations as long as they are in an enclosed, durable pet carrier, such as you'd see on an airplane (a cardboard box, handbag, or non-enclosed cage are not appropriate carriers).