

CARRY- ON ITEMS & STROLLERS

Passengers are allowed one personal bag and two bags of reasonable size that can fit on the Floor between their feet and/or in their lap. *(While seated, with the bag in the passengers lap, the height of the carry-on shall not exceed the bottom of the rider's chin in a normal forward facing position, and shall not exceed the width of the rider's body)* Large bags or packages that block an aisle, take up the space of an empty seat, or do not fit through the walk way without encroaching on passengers sitting in the seats are prohibited. Bags of cans and/or bottles are prohibited. Collapsible strollers are allowed, but they must be kept between your feet. Unfolded or unfold-able baby strollers or carriages are prohibited.

PETS

Animals that are not service animals will be allowed on the bus if they are 25 pounds or less and in an approved pet carrier.

SERVICE ANIMALS

A service animal is defined as an animal trained for the purpose of performing tasks for people with disabilities. Animals whose sole function is to provide comfort or emotional support do not qualify as service animals.

Service animals must always be under the control of the owner/handler. If the service animal shows inappropriate behavior that is not corrected or brought under control by the owner/handler and/or the animal is not housebroken the animal may be denied further transportation. If this occurs the owner/handler will be given the option to ride without the animal.

BICYCLES ON KAYAK VEHICLES

Only single-seat, two wheeled bikes the size of a standard bike can be accommodated.

Bikes with a child seat or other accessories that block the driver's vision out the front of the bus are prohibited.

Electronic bikes with a sealed battery compartment are allowed, but gasoline powered bikes are prohibited.

Two bikes can be accommodated on the rack and are available on a first come, first served basis.

Passengers are responsible for removing any loose items, lowering and securing their bike properly, as well as unloading and returning the rack to its upright position if there are no more bikes.

Passengers are responsible for any personal injuries or loss as a result of their negligence in not securing the bike properly on the rack.

If the rack is empty passengers must load their bike on the cradle closest to the grille.

For passenger safety, bicycles are not allowed on the bus even if the rack is full.



Rules for Riding

Please arrive at the bus stop at least 5 minutes early to avoid being missed.

DISPATCH

541-429-7519

Monday – Friday
4:00 am-9:00 pm

46411 Timíne Way
Pendleton, OR 97801

6/17/2026



CHILDREN PASSENGERS

Children under age 10 must be accompanied by an adult. The adult is responsible for belting in the child.

Children over forty pounds or who have reached the upper weight limit for their forward-facing car seat must use a child seat with harness or a booster to 4'9" tall, or age eight and the adult belt fits correctly. The adult is responsible for providing and belting in the child seat.

Child seats are required by Oregon law in Kayak buses that are 15 passenger or smaller.

FOOD & DRINKS

No eating on the bus. Non-alcoholic beverages are allowed in a commuter type container with a lid to prevent spilling (e.g. travel mugs, water bottles with secure lids, etc.).

DISTRACTED DRIVING

Please do not distract the driver by engaging in conversation with them while the vehicle is in motion. Please save questions and/or comments for when the driver is at a bus stop.

RESPECT PASSENGERS & DRIVERS

THE DRIVER IS IN CONTROL OF THE BUS AND PASSENGERS AT ALL TIMES

No loud or unruly behavior (this includes loud conversations).

Listening to audio devices must be through earphones at a volume that can't be heard by other passengers.

DISRUPTIVE PASSENGERS

Kayak may deny service to passengers engaged in violent, seriously disruptive, or illegal conduct; or who represent a direct threat to the health or safety of others.

It is criminal to threaten the safety of a passenger and/or the driver or to interfere with the operation or movement of any vehicle.

PRIORITY SEATING

Front seats and seats that fold up for wheelchairs are priority seating areas. Passengers who are not disabled or a senior will be asked to vacate upon drivers request.

INTERIOR LIGHTS

The bus interior lights will be kept on when it is dark outside to allow full visibility of the bus for the driver.

LOST AND FOUND

Kayak Public Transit is not responsible for damaged, lost, or stolen property.

A CLEAN, ENJOYABLE, SAFE RIDE

- It is recommended that passengers remain seated with seatbelts fastened while vehicles are in motion, unless seating is unavailable.
- All passengers must wear clothing that covers their upper body, lower body, and feet.
- No use or possession of alcoholic beverages, tobacco products, or illegal drugs while on the vehicle.
- No vandalism or intentional destruction of Kayak Public Transit property or the property of other riders.
- No hands or arms out side the windows.
- No littering. Please use waste basket on the bus.
- No hazardous, explosive, or corrosive materials (including empty gas cans or vehicle batteries)
- No illegal weapons
- No soliciting or canvassing for goods or money from the driver or other passengers.
- No foul and/or threatening language
- No placing feet or dirty item on the seats or the backs of the seat.